


















Smart Service Model Offering Overview

You get what you paid for

***)** Leadtime to arrange visit is 4 weeks under regular circumstances

Model name	EVB kit ***)	APP kit ***)	Docu	Training*)	Customer board support AE	Tele phone, email AE	Agreed time line by AE	HW Service Charge
FOC 	-	-	Light AN, Q&A, Datasheet onrequest	FAE support	-	-	-	0€
STD 		-	Datasheet , AN	3days@IFX lab, max.2x guests	-		-	Acc. To contract
BAS 			Datasheet , AN	3days@ customer lab or @IFX lab	-		-	Acc. To contract
EXP **)		-	Datasheet , AN	Add-on: Customer pay IFX travelling			-	Acc. To contract
ADV 			Datasheet , AN	5days@ customer lab or @IFX lab				Acc. To contract

****)** Pre-requisite „Expert service“: Buy either „Standard“ and/or „Basic“ !

*****)** Details of EVB, APP kit – refer to next page