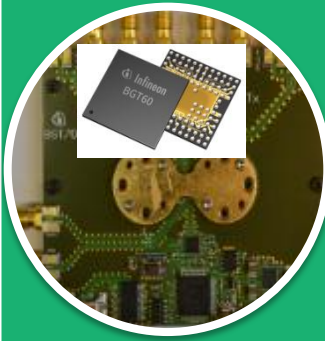


Smart Service Models



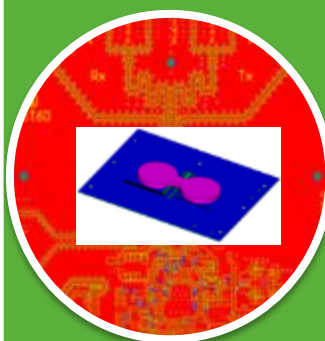
Free Of Charge Service

Light AN,
Q&A FAE
Support



Standard

Evaluation Kit
Plus
Samples &
Basic IFX
Lab Training



Basic

Evaluation Kit
Plus
Application Kit
& IFX Lab
Training



Expert

Customized
IFX Service
Package &
Expert Visit
















Advanced

Joint
Customer
RF Board
Design in
Agreed
Timeframe &
Lab Training

Infineon SMART Service Offering

SMART Service Comparison Table

SMART Agreement Level	Note (1) Eval Kit	Note (1) App Kit	Note (2) Docs	Infineon Training	Customer Own Board Support	Phone & eMail with AE	Agreed Time-to-Market	Price
FOC Info			F&E Q&A Lite App Note Datasheets	F&E Support		F&E		Free
Standard			Datasheets All App Notes	3 Days at IFX Lab For Two Customer Engineers				Refer to Service Contract 1), 2)
Basic			Datasheets All App Notes	3 Days at IFX Lab or Customer Lab				Refer to Service Contract 1), 2)
Expert		(Note 3)	Datasheets All App Notes	Customer Pays IFX AE Travel				Refer to Service Contract 1),2),3)
Advanced			Datasheets All App Notes	AE for 5 Days at Customer Lab or IFX Lab				Refer to Service Contract 1), 2)

Notes:

Standard, Basic, Expert, and Advanced SMART Service packages require acceptance of the SMART Agreement contract and the associated SOW and are purchased directly from Infineon AG.

(1) Refer to the following page for details of what items are included with purchase of the Evaluation Kit and the Application Kit

(2) Please provide 4-weeks lead-time to arrange an AE visit to a customer's facility

(3) Expert is intended for Infineon support of customer's own design. Must also purchase Standard or Basic Service to purchase Expert Service