

# Driving decarbonization and digitalization. Together.



## Senior Engineer IT Operational Services

### Job description

In your new role you will:

Windows Server Administration with the following:

- Day to day technical support and administration task for Windows Server administration in local and regional / global sites.
- Day to day Windows server operation task such as resolve incident ticket and change request and provide 2nd tier response, analysis and resolution planning for dated issues and seek appropriate solution for issues
- Install and configure new systems along with backup solutions and/or high availability options.
- Initiate and follow-up on critical vendor technical support requirements
- Document system processes and procedures
- Maintaining, upgrade, enhance current IT Systems in local and regional sites.
- Liaise with application groups on various projects and other system support requirements.
- Subject matter expert in certain areas within Windows server administration such as Windows Security, Antivirus products, server backup. Able to lead / drive improvement topics.

### Profile

You are best equipped for this task if you have:

- Bachelor's degree in Information Technology / Computer Science or any equivalent course.
- More than 5 years of relevant experience with Windows Server administration or relevant experience in both physical and virtual platform.

### At a glance

Location:

Job ID: **HRC0750452**

Start date: **as soon as possible**

Entry level: **3-5 years**

Type: **Full time**

Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search. Alternatively, you can also scan the QR code with your smartphone:

Job ID: **HRC0750452**  
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- Good knowledge of troubleshooting Windows OS issues, Windows security, antivirus, backup, Active directory etc.
- Experience in completing multiple projects from end to end, both as a team member and as a project manager.
- Good analytical troubleshooting and problem-solving skills, prioritisation, interpersonal skills, and able to work independently.
- Fast learner, self driven and proactive.
- Knowledge of power shell scripting, Run Deck and system automation would be an added advantage.

## Benefits

- **Kulim:** Coaching, mentoring networking possibilities; Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Flexible working conditions; Holiday child care; Medical coverage; On-site social counselling and works doctor; Health promotion programs; On-site gym, jogging paths, beachvolleyball, tennis & soccer court; On-site canteen; Private insurance offers; Flexible transition into retirement

## Why Us

### **Driving decarbonization and digitalization. Together.**

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

### **We are on a journey to create the best Infineon for everyone.**

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

