



## Engineer Information Technology - Master Data Developer

### Job description

Carry out Master Data Applications and Interfaces programming tasks. Master Data application landscape varies from C#, PL/SQL to SAP based applications.

In your new role you will:

- Receive and handling of **Remedy HD (Helpdesk) Incidents and CR (Change Request) Tickets**. Remedy serves as the central Infineon IT ticketing platform.
- **Perform applications CRs (Change Request)** from Application Owner on monthly basis. CRs implementation will be prioritize according to urgency.
- **Assists in solving incidents** where the 2nd level Master Data Team is unable to solve. **Collaborate with Master Data developers** and application owner to find for solutions.
- **Communicate with Application Owner** to obtain more information regarding the CRs to be implemented, propose man days estimation of development effort.
- **Perform problem management** i.e. root cause analysis why similar problem reoccur and propose a solution to fix it.
- Handling of **Master Data application release process**.
- **Involve and participate in project activity**.

### Profile

You are best equipped for this task if you have:

- **Bachelor's degree with emphasis in an IT related field** or the equivalent skill.
- **Working experience of 0-3 years**.
- Willingness to **acquire broad knowledge about the Master Data applications**, - the maintained data objects, the data object dependencies and the Master Data interfaces.
- Good communication skills and disposition to deal with application owner, developers and support team.
- **PL/SQL and C# programming skills**.
- Knowledge in **analytical problem identification**.
- Problem solving skills and fluent English.

### Why Us

### At a glance

Location:

Job ID: **75015**

Start date: **Oct 01, 2022**

Entry level: **0-1 year**

Type: **Full time**

Contract: **Temporary**

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Infineon is a world leader in semiconductor solutions that make life easier, safer, and greener. Our solutions for efficient energy management, smart mobility, and secure, seamless communications link the real and the digital world.

*\* The term gender in the sense of the General Equal Treatment Act (GETA) or other national legislation refers to the biological assignment to a gender group. At Infineon we are proud to embrace (gender) diversity, including female, male and diverse.*

