



Factory Integration Specialist (f/m/div)*

Job description

Are you a quality oriented individual deeply focused on getting solutions? Do you consider yourself eager to further develop your career in an international environment where best practices are constantly shared? Would you be interested in contributing to a reliable 24/7 operation of mission-critical applications? Then you are certainly ready to embrace our most recent opportunity in Cegléd! Join us now as a Factory Integration Specialist in our Backend Operator Center.

As a Factory Integration Specialist, you will keep close contact with Infineon local departments in Cegléd and other global Factory Integration teams. You will keep in touch with Asia Pacific and EU region by developing and maintaining company systems while having the opportunity to come up with innovative ideas as a member of the Factory Integration Operation Excellence team.

In your new role you will:

- **Cooperate with Factory Integration and IT Service Desk** on incident and problem management in order to tackle business needs and SLAs.
- Act as a key interface supporting **application rollout** and managing **users' expectations on incidents handling**.
- Provide **permanent operational support regarding application systems** running in the production lines across locations.
- Provide **2nd level support ensuring issued tickets are resolved** within the agreed Service Level Agreement.
- Conduct **testing, user training and deployment of factory integration application solutions**.
- Participate in **problem management with application system owners** considering continuous improvement and operations stability.
- Take part in **Incident Ticket Analysis** and contribute with **improvements in application system, IT infrastructure and service operation governance** such as FAQ.

Profile

Your hands-on approach towards your job allied to your good initiative and outspoken mindset give you the right set of tools to walk the talk and put decisions to work. As a team player, you establish successful cooperation with your counterparts, and your effective communication and interpersonal skills allow you to pass on meaningful and reliable information. Your proactive personality drives you into pushing ideas to their full implementation by supporting your team to excellence in a global setup.

You are best equipped for this task if you have:

At a glance

Location:

Job ID: **334175**

Start date: **as soon as possible**

Entry level: **3-5 years**

Type: **Full time**

Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search:

Job ID: **334175**

www.infineon.com/jobs

Contact

Cláudia Rodrigues

Talent Attraction Manager



- A Degree in **Computer Science, IT, Business Analytics** or equivalent field of studies.
- At least **5 years of relevant experience**.
- Experience in the **semiconductor or electronic manufacturing industry** would be a plus.
- **Database system and/or development experience** (Oracle PL/SQL, SQL scripts, MS SQL).
- Knowledge of **MES application** (e.g. Camstar), **distributed systems and middleware** (e.g. TibcoRV, MQ series), and **Window and UNIX operating system**.
- Fluency in **Hungarian** and good command of **English**.

Please send us your CV in English.

Why Us

Part of your life. Part of tomorrow.

We make life easier, safer and greener – with technology that achieves more, consumes less and is accessible to everyone. Microelectronics from Infineon is the key to a better future. Efficient use of energy, environmentally-friendly mobility and security in a connected world – we solve some of the most critical challenges that our society faces while taking a conscientious approach to the use of natural resources.

Backend

The **backend segments** enable the development of comprehensive innovation across the entire value chain: starting with chip manufacturing, to wafer testing, preassembly, package development and development of new materials. The backend cluster combines the competencies for planning, productivity, innovation and quality, assembly and testing.

** The term gender in the sense of the General Equal Treatment Act (GETA) or other national legislation refers to the biological assignment to a gender group. At Infineon we are proud to embrace (gender) diversity, including female, male and diverse.*

