



Senior Engineer Information Technology

Job description

Responsible and accountable in Incident Management and Change Management.

In your new role you will:

- Provide **technical support** to troubleshoot and resolve hardware, software and configuration issue on network infrastructure.
- Perform **Incident Management and Change Management** handling.
- Implementing, administering, and troubleshooting network infrastructure devices, including: **firewalls, routers, switches, Windows DHCP server** and etc.
- Perform **preventive maintenance and performance tuning** in the network infrastructure
- Create **document operational processes and procedures**.
- **Liaise with application groups** on various projects and other system support requirements.
- Participates in projects and new setups as required.
- Participate in an **on-call (24x7) support rotation** with other members of the Network Team.

Profile

You are best equipped for this task if you have:

- A **minimum of 1- 3 years of working experience** in related field. **Network equivalent experience** are preferred.
- Experience in **supporting enterprise level networks and infrastructure deployments**.
- Knowledge on **Cisco products and technology**.
- Knowledge in **Troubleshooting/problem solving skills** - Experience working with **Wireshark and Packet tracer**.
- Hands-on experience in **EIGRP, BGP, OSPF, and MPLS**, and other routing protocols.
- Must be able to read, write and speak English fluently, including technical concepts and terminology.

Benefits

At a glance

Location: **Melaka (Malaysia)**
Job ID: **72369**
Start date: **as soon as possible**
Entry level: **1-3 years**
Type: **Full time**
Contract: **Permanent**

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Job ID: **72369**
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- **Melaka:** Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Exempt working hours are flexible within core hours (9am-12pm & 2pm- 5.15pm); Home office options for certain tasks or due to personal circumstances. Applicable to exempt employees working on office hours only; Part-time work possible for exempt employees only; Exempt staff could apply up to 3-month sabbatical leave, subject to business situation; Medical coverage; In-house clinic operates 24 hours, doctor consultation possible from 9am to 5pm; Health promotion programs; Social Recreation Center with facilities, such as gym room, squash, badminton and netball court, zumba and yoga classes, etc.; On-site Cafeteria; Paid sick leave according to law; Additional 3% to Employee Provident Fund after 10 years service with Infineon Malacca; Re-employment opportunities; Productivity incentive bonus; Bus service for shift employees ; Allocated carpark for disabled and pregnant employees

Why Us

Part of your life. Part of tomorrow.

Infineon is a world leader in semiconductor solutions that make life easier, safer, and greener. Our solutions for efficient energy management, smart mobility, and secure, seamless communications link the real and the digital world.

Infineon Technologies (Malaysia) Sdn Bhd, with its 8.000 employees, is the largest manufacturing site of Infineon. The company has established itself as a leading manufacturing site for Power Semiconductors, Logic Semiconductors, Discrete and Sensor Products. We are committed to increasing productivity, on-time delivery and providing customized solutions while maintaining the highest level of product quality. The success of Infineon Melaka is evidenced by eleven National Awards received from the Prime Minister's Office as well as 15 corporate awards.

