



## Engineer Information Technology – Business Intelligent & Analytics

### Job description

Define, design, build, and enhance business intelligence solutions.

In your new role you will:

- Responsible to support Material Efficiency Reporting (MER) Operations
- Accountable for dashboard development for BIA solutions by using standard Platforms and Technologies provided in BIA Department, e.g. Tableau, ASP. Net c#
- Support in development and release change request
- Create support documentation and written procedures for routine and non-routine tasks
- Responsible to present the BIA solution to users
- Work collaboratively with colleagues from other departments
- Transfer of knowledge and awareness to those in closely related areas, such as colleagues and users.
- Support existing business intelligence solutions
- Handle Incident / Change Request tickets using IT ticketing System (BMC Remedy IT Service Management) and emails from users
- Support on global basis and work closely with team members in other regions
- Able to work outside office hours on a case by case basis (e.g. quarterly preventive maintenance/ yearly plant maintenance)

### Profile

You are best equipped for this task if you have:

- Bachelor's Degree in Computer Science / Information Technology or any relevant course
- Strong knowledge in Oracle and PL/SQL
- Understanding of Data Warehousing / ETL techniques
- Experienced in data warehousing project is an added advantage
- Strong in service support operations & experienced in ticketing tracking system
- Good analytical trouble shooting and problem-solving skills
- Familiar with business processes in Semiconductor manufacturing industry
- Good communications skills and a proactive team player

### At a glance

Location: **(Malaysia)**  
Job ID: **69551**  
Start date: **as soon as possible**  
Entry level: **1-3 years**  
Type: **Full time**  
Contract: **Temporary**

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- Able to work independently with minimal supervision

## Why Us

**Part of your life. Part of tomorrow.**

We make life easier, safer and greener – with technology that achieves more, consumes less and is accessible to everyone. Microelectronics from Infineon is the key to a better future. Efficient use of energy, environmentally-friendly mobility and security in a connected world – we solve some of the most critical challenges that our society faces while taking a conscientious approach to the use of natural resources.

Infineon Technologies (Malaysia) Sdn Bhd, with its 8.000 employees, is the largest manufacturing site of Infineon. The company has established itself as a leading manufacturing site for Power Semiconductors, Logic Semiconductors, Discrete and Sensor Products. We are committed to increasing productivity, on-time delivery and providing customized solutions while maintaining the highest level of product quality. The success of Infineon Melaka is evidenced by eleven National Awards received from the Prime Minister's Office as well as 15 corporate awards.

