



Senior Engineer Factory Integration

Job description

Are you interested in connecting the real with the digital world by leveraging the benefits of game-changing technology and use cases to start and accelerate the business of tomorrow? Then this is the right place to be! We are seeking a hands-on and motivated individual to complement our team with the perfect mix of IT domain platform knowledge with backend semiconductor manufacturing background. As a Factory Integration Engineer, you are responsible to ensure the right resolution applied to shop floor to ensure system stability for global applications.

In your new role you will:

- Provide 2nd level support to ensure issue tickets are resolved within agreed Service Level Agreement
- Perform global testing, user training and deployment of factory integration application solutions in a systematic way
- Participate and contribute in problem management with application system owner for continuous improvement and operation stability
- Monitor system health and provide system maintenance to ensure reliable 24x7 operation of mission-critical applications
- Perform user requirements engineering for IT solutions in respective domain area
- Undertake 24x7 on-call duty
- Contribute to corporate FI projects
- Participate and contribute in quarterly or half-yearly Incident Ticket Analysis to work on areas of improvement in application system, IT infrastructure, service operation governance such as FAQ
- Act as the key interface to segment operation user for application system upgrade and issues

Profile

You are best equipped for this task if you have:

- Bachelor of Computer Science/ Information Technology
- Minimum 3 years related experience, experience in semiconductor or electronic manufacturing industry is preferred
- Knowledge of MES application such as Camstar is preferred
- Possesses a 'hands-on' approach towards work, good initiative, excellent communication and interpersonal skills, and able to work both independently and a team player in a global setup

At a glance

Location: **Melaka (Malaysia)**
Job ID: **361911**
Start date: **Aug 30, 2022**
Entry level: **3-5 years**
Type: **Full time**
Contract: **Permanent**

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Job ID: **361911**
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- Experience of database system and/or development such Oracle PL/SQL,SQL scripts and MS SQL
- Profound knowledge of MES application such as Camstar
- Good knowledge of application maintenance and/or development in Windows environment such .net and C#
- Profound knowledge of distributed systems, middleware (TibcoRV and MQ series), Window & UNIX operating system
- Experience in project management

Benefits

- **Melaka:** Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Exempt working hours are flexible within core hours (9am-12pm & 2pm- 5.15pm); Home office options for certain tasks or due to personal circumstances. Applicable to exempt employees working on office hours only; Part-time work possible for exempt employees only; Exempt staff could apply up to 3-month sabbatical leave, subject to business situation; Medical coverage; In-house clinic operates 24 hours, doctor consultation possible from 9am to 5pm; Health promotion programs; Social Recreation Center with facilities, such as gym room, squash, badminton and netball court, zumba and yoga classes, etc.; On-site Cafeteria; Paid sick leave according to law; Additional 3% to Employee Provident Fund after 10 years service with Infineon Malacca; Re-employment opportunities; Productivity incentive bonus; Bus service for shift employees ; Allocated carpark for disabled and pregnant employees

Why Us

Part of your life. Part of tomorrow.

Infineon is a world leader in semiconductor solutions that make life easier, safer, and greener. Our solutions for efficient energy management, smart mobility, and secure, seamless communications link the real and the digital world.

Infineon Technologies (Malaysia) Sdn Bhd, with its 8.000 employees, is the largest manufacturing site of Infineon. The company has established itself as a leading manufacturing site for Power Semiconductors, Logic Semiconductors, Discrete and Sensor Products. We are committed to increasing productivity, on-time delivery and providing customized solutions while maintaining the highest level of product quality. The success of Infineon Melaka is evidenced by eleven National Awards received from the Prime Minister's Office as well as 15 corporate awards.

