



## Sr Engr Info Systems - Storage Services

### Job description

Are you looking for a new challenge at a large Global Organizations? Do you have experience with Manufacturing IT organizations? If the Sr Engr Info Systems-Storage Services position sounds like the job for you, then Apply Today!

#### In your new role you will:

- Be responsible for providing **first and second level support** to internal customers and managing our storage environment.
- Support our internal customers as well as application owners and our **network** and backup colleagues with issues (1st, 2nd level)
- Collaborate within the **global team** and with partnering teams from other area
- Complete daily operational tasks such as resolving **Remedy tickets** and changes.
- Tracking of alarms sent by Zabbix and other self-developed **alerting tools**
- Proactively **track system**-generated error messages and alarms from storage vendor's own monitoring tools
- Support our tech refreshes and system enhancements and **automated IT**-processes
- Keep existing **documentation** and tools up to date and document and share changes, new tools and solutions (CMDB, Zabbix, Confluence, Bitbucket, GitLab, Rundeck,)
- Participate in the **on-call shifts** of the global storage service
- End-to-end administration of our **NAS and SAN storage** infrastructure
- **Implement** various NAS and SAN storage solutions, including cross-functional and pre-defined user acceptance testing 3rd level support, including performance analysis and debugging.

### Profile

#### You are best equipped for this task if you have:

- **University** or comparable experience in computer science/software development (or other IT education with working experience)
- Knowledge in **software development** and scripting (e.g. python, BASH, PowerShell, Ansible, REST is an advantage)
- Initial work experience Professional experience as a **storage administrator**, systems engineer or consultant (an advantage)
- experience with **NetApp**, NFS, SMB, CIFS
- open to work with **different cultures** and departments around the world

### At a glance

Location: **Austin, TX (United States)**  
Job ID: **361532**  
Start date: **Oct 01, 2022**  
Entry level: **3-5 years**  
Type: **Full time**  
Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search:

Job ID: **361532**  
[www.infineon.com/jobs](http://www.infineon.com/jobs)



- **diligent** when working on your own
- drive for constant **learning**
- Fluent in **English**
- You drive your tasks forward with commitment, passion and **proactivity**.
- You always have an overview even in complex situations and are used to making responsible **decisions** even under difficult conditions.
- At the same time, your **communication** skills help you to work profitably in a team and with internal partners across departments and countries.

## Why Us

**Part of your life. Part of tomorrow.**

Infineon is a world leader in semiconductor solutions that make life easier, safer, and greener. Our solutions for efficient energy management, smart mobility, and secure, seamless communications link the real and the digital world.

*Infineon Technologies Memory Solutions is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex (including pregnancy, childbirth, or related medical conditions), gender identity, national origin, ancestry, citizenship, age, physical or mental disability, legally protected medical condition, family care status, military or veteran status, marital status, domestic partner status, sexual orientation, or any other basis protected by local, state, or federal laws. Applicants with questions about access or requiring a reasonable accommodation for any part of the application or hiring process should contact the Talent Network by phone at (408) 503-2194.*

Employment at Infineon is contingent upon proof of your legal right to work in the United States under applicable law, verification of satisfactory references and successful completion of a background check and drug test, and signing all your on-boarding documents .

In some instances, if applicable, U.S. export control laws require that Infineon obtain a U.S. government export license prior to releasing technologies to certain persons. This offer is contingent upon Infineon's ability to satisfy these export control laws as related to your employment and anticipated job activities. The decision whether or not to submit and/or pursue an export license to satisfy this contingency, if applicable, shall be at Infineon's sole discretion.

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### **IMPORTANT NOTICE:**

Infineon is requiring all new U.S. employees and contractors to be fully vaccinated against COVID-19. Full vaccination is defined as two weeks after both doses of a two-dose vaccine or two weeks since a single-dose vaccine has been administered. Anyone unable to be vaccinated, either because of a sincerely held religious belief or a medical condition or disability that prevents them from being vaccinated, can request a reasonable accommodation.

Infineon Technologies takes data privacy and identity theft very seriously. As such, we do not request personally-identifiable information (PII) from applicants over the internet or electronically. Please kindly refrain from disclosing your PII electronically during the application process or to unauthorized websites that may purport to be Infineon or any of our affiliates.

