



Senior Engineer IT Operational Services

Job description

Daily technical support and administration of network equipment, asset management, resolution of incident ticket and change request.

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- Provide 24x7 response, 2nd tier technical support, analysis, escalation and resolution for reported incidents.
- Perform preventive maintenance and performance tuning on network.
- Liaise with cabling contractors to support passive cabling requirement and inspection upon job completion.
- Document network infrastructure with FNT documentation tool.
- Project manager of NPA work package, lead in local projects to ensure all projects are delivered on-time, within scope and within budget.

At a glance

Location: **Kulim (Malaysia)**
Job ID: **361024**
Start date: **Oct 03, 2022**
Entry level: **3-5 years**
Type: **Full time**
Contract: **Permanent**

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Job ID: **361024**
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Profile

- Diploma/Degree holder
- At least five (5) years direct practical experience in network infrastructure support
- Knowledge and experience in structured cabling and coordination
- Proficient in network configuration and implement network design base on standard design without guidance
- Cisco Certified Network Associate/Professional (CCNA/CCNP) preferred
- Good communication skills – both written and verbal in English

Benefits

- **Kulim:** Coaching, mentoring networking possibilities; Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Flexible working conditions; Holiday child care; Medical coverage; On-site social counselling and works doctor; Health promotion programs; On-site gym, jogging paths, beachvolleyball, tennis & soccer court; On-site canteen; Private insurance offers; Flexible transition into retirement

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