



## Senior Engineer IT System Engineering

### Job description

In this role your responsibility is to perform network operations and services such as network & voice infrastructure, cabling, switch, and other network equipment.

In your new role you will:

- Daily technical support and administration of network equipment, asset management, resolution of the incident ticket, and change requests.
- Provide 24x7 response, 2nd tier technical support, analysis, escalation, and resolution for reported incidents.
- Perform preventive maintenance and performance tuning on network Liaise with cabling contractors to support passive cabling requirements and inspection upon job completion.
- Document network infrastructure with the FNT documentation tool.
- Project manager of the NPA work package, lead in local projects to ensure all projects are delivered on time, within the scope, and within budget.

### Profile

You are best equipped for this task if you have:

- Bachelor's degree in Computer Engineering.
- Minimum 5 years experience in IT system engineering.
- Knowledge and experience in structured cabling and coordination.
- Proficient in network equipment configuration and implementing network design based on standard design without guidance.
- Cisco Certified Network Associate/Professional (CCNA/CCNP) preferred.
- Project management experience in network design, planning, and deployment
- Good communication skills – both written and verbal in English.
- Good time management skills and ability to learn new technologies quickly.

### Benefits

- **Batam:** Coaching, mentoring networking possibilities; Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Medical Coverage; On-site social counselling and works doctor; Health promotion programs; On-site canteen; Wage payment in case of sick leave; Flexible transition into retirement ; Performance bonus

### At a glance

Location: **Batam (Indonesia)**  
Job ID: **355084**  
Start date: **Oct 03, 2022**  
Entry level: **3-5 years**  
Type: **Full time**  
Contract: **Permanent**

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