



Senior Specialist Customer Logistic Management

Job description

You, as the Customer Logistics Analyst / Supply Chain Specialist contribute to Infineon's success by ensuring the highest level of account support for Customer Logistics Management. You are in charge to deliver good customer service experience, serve as a designated point of contact for customer and responsible for the demand fulfilment and logistics of designated customers. It is a fast paced, front office role where you drive solutions with all relevant internal stakeholders including Sales & Marketing, Planning, Logistics through close communication and collaboration and contribute towards Infineon's customer satisfaction. You will be well rewarded and there are career development opportunities towards both operational and strategical roles.

In your new role you will:

- **Act as key focal contact** for designated customers for **all supply chain related matters** and participate in regular visits to customers in APAC region
- **Develop strategic relationship with customers**, review customer feedback, identify and work with internal stakeholders on areas that require improvement so as to enhance quality service and customer satisfaction
- **Perform a variety of data analysis** and present findings / reports to Management with the overall objective of **enhancing customer logistics experience**
- **Continuous improvement / optimization of supply chain** through recommendation of appropriate supply chain concepts
- **Maintain / exceed customer satisfaction** through prevention / mitigation of supply interruptions and contribute towards the achievement of quarterly revenue targets
- **Ensuring on-time delivery to customers** based on orders and forecasts by managing end-to-end demand fulfillment transparently

Profile

You are best equipped for this task if you have:

- Bachelor's Degree in Supply Chain management / Business / Engineering fields with **more than 5 years** of relevant experience in **Semiconductor industry** and **strong interest in Supply Chain operations**
- **Dynamic and motivated** individual who is committed to work in a **fast paced** and **team oriented environment**
- **Ability to travel** and open to different customer cultures
- Proactively identify and resolve problems with a '**can-do**' attitude
- **People oriented** and approachable with **excellent communication / interpersonal skills**

At a glance

Location: **(Singapore)**
Job ID: **354665**
Start date: **as soon as possible**
Entry level: **5+ years**
Type: **Full time**
Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search:

Job ID: **354665**
www.infineon.com/jobs



- Exposure to **SAP** will be an added advantage

Why Us

Part of your life. Part of tomorrow.

Infineon is a world leader in semiconductor solutions that make life easier, safer, and greener. Our solutions for efficient energy management, smart mobility, and secure, seamless communications link the real and the digital world.

In accordance with the requirements set by the Singaporean Government, Infineon Technologies Asia Pacific Pte Ltd ("Infineon") can only allow individuals who are (a) fully vaccinated, (b) certified to be medically ineligible for a vaccine or (c) have recovered from COVID-19 within a prescribed period, onto company premises. Therefore, Infineon requires all new employees, as well as contractors and business partners, to be fully vaccinated against COVID-19. "Fully vaccinated" means individuals have completed the full regime of an approved COVID-19 Vaccine as listed under the World Health Organization (WHO) Emergency Use Listing (EUL) including the respective post-vaccination period to ensure the vaccine has become full effective. Anyone who is unable to be vaccinated due to an approved and/or recognised exemption condition may apply for special consideration.

