



Senior Engineer IT SAP CRM High Tech (f/m/div)*

Job description

Do you like to translate customer requirements into IT solutions? Are you passionate about delivering the best experience to Infineon customers? At Infineon, we are looking for a Senior Engineer IT SAP CRM High Tech, who joins our IT team and becomes part of growing High Tech Channel Management CRM Journey: If you have an eye for the big picture, like to bring in new ideas and want to develop them in a global environment that strives for global standardization, digitalization and harmonization, we are looking forward to your application!

In your new role you will:

- **Interact & Discuss** with our Business Users regarding the requirements and the **design of solutions in the area of SAP CRM**
- Runs & Executes Operational Activities such as **Incident Management, Change Management, Problem Management** and SLA in the area of SAP CRM
- Perform feasibility analysis, scope projects to prioritize deliverables, and product functionalities
- Review and adopt requirements, specifications, business processes and recommendations related to proposed solution
- **Coordinates with internal & external teams** to develop functional specifications for Business Requirements
- **Support & execute writing user story**, design, development and test management for operational and project activities

Profile

As a true team player, you cooperate across boundaries, appreciate the contributions of other team members and respect their different attitudes and points of views. At the same time, you are enthusiastic about innovative IT solutions and contribute to the commercial success of the company. In order to reach best results, you establish lasting relationships with your team members and listen actively to their thoughts and ideas. Furthermore, you know how to balance those requirements with technical or legal possibilities – and you are able to show them the added value of our available solutions.

You are best equipped for this task if you have:

- A degree in **Informatics, Computer Science, Data Science, Business Administration** or a similar field
- **First working experience** as an intern or full time within an IT domain – ideally in **implementing IT solutions/products such as SAP CRM, Microsoft Dynamics or Salesforce**

At a glance

Location:

Job ID: **353069**

Start date: **as soon as possible**

Entry level: **0-1 year**

Type: **Full time**

Contract: **Permanent**

Apply to this position online by following the URL and entering the Job ID in our job search:

Job ID: **353069**

www.infineon.com/jobs

Contact

Bari Guritno

Talent Attraction Manager



- Exposure & understanding of **requirement gathering & test management** is desirable
- Exposure to **agile methodology** experience such as epics, user stories, features and MVP is plus
- Fluent **English** presentation skills - German language would be a plus

Why Us

Part of your life. Part of tomorrow.

Infineon is a world leader in semiconductor solutions that make life easier, safer, and greener. Our solutions for efficient energy management, smart mobility, and secure, seamless communications link the real and the digital world.

The **Information Technology** department has become an important business advisor for Infineon, converting business requirements into great IT solutions. It is responsible for provisioning hardware and software solutions at benchmark costs for all areas within Infineon reaching from office users to research & development, to frontend and backend production around the globe. More than 950 IT-colleagues work closely together with other business areas and external partners. They increase the efficiency of business processes offering more than just modern equipment, secure infrastructure and newest communication solutions.

** The term gender in the sense of the General Equal Treatment Act (GETA) or other national legislation refers to the biological assignment to a gender group. At Infineon we are proud to embrace (gender) diversity, including female, male and diverse.*

