



Senior Specialist Customer Logistics Management

Job description

Job Description

Order Management:

- Ensure on time initiation of all shipments.
- Process / confirm orders and forecasts.
- Maintain operational EDI handling.
- Resolve Idoc workflows in SAP.
- Maintain customer product data such as material determination, substitutes and exclusion list.
- Be responsible for all order entry and changes (incl. cancellation and rescheduling) and forecast management in SAP.
- Track orders and deliveries.

Consignment concepts:

- Monitor MRP runs; reconcile consignment stock.
- Manage forecast-based concepts.
- Maintain system tables and master data in SAP.
- Support RMA and Return (including FAR).

Process:

- Cooperate with CC Key Users on process & tools anomalies.
- Document processes.
- Actively drive and support process standardization, first-level process automation and end-to-end process optimization.
- Support Internal Control testing and audit.

Profile

Job Specification

At a glance

Location: **Penang (Malaysia)**
Job ID: **350167**
Start date: **as soon as possible**
Entry level: **3-5 years**
Type: **Full time**
Contract: **Permanent**

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- Job experience at least 2 years as OMS or equivalent function.
- Proficient in at least 2nd language relevant for particular GC region is preferred.
- Supply chain process and tool knowledge: advanced (end-to-end) technical knowledge to be able to execute advanced tasks and support process improvements, enhancement, standardization and automation.
- Leadership: coordination, scheduling of team tasks; buddy for new hires.
- Support in handover and implementation of new tasks to CC.
- Problem Solving and innovation: able to identify and understand problems within own working area and contribute to solution (process improvements, enhancement, standardization and automation).
- Proactively creating innovative ideas for further improvement and enhancement of processes and tools.

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