



Senior Specialist Information Technology

Job description

Carry out Master Data Applications and Interfaces programming tasks. Master Data application landscape varies from C#, PL/SQL to SAP based applications.

In your new role you will:

- Receive and handling of **Remedy HD (Helpdesk) Incidents and CR (Change Request) Tickets**.
- Remedy serves as the central Infineon IT ticketing platform.
- **Performing applications CRs (Change Request) from Application Owner** on monthly basis. CRs implementation will be prioritize according to urgency.
- Assists in **solving incidents where the 2nd level Master Data Team** is unable to solve.
- **Collaborate with Master Data developers** and application owner to find for solutions.
- **Communicate with Application Owner** to obtain more information regarding the CRs to be implemented, propose man days estimation of development effort.
- **Perform problem management** i.e. root cause analysis why similar problem reoccur and propose a solution to fix it.
- **Handling of Master Data application release process.**
- **Involve and participate in project activity.**
- **Coach and mentor of junior developer.**

Profile

You are best equipped for this task if you have:

- **Bachelor's degree with emphasis in an IT related field** or the equivalent skill
- **Willingness to acquire broad knowledge about the Master Data applications**, the maintained data objects, the data object dependencies and the Master Data interfaces.
- Good written and verbal communication skills and **fluent in English**.
- Ability to program in languages in **PLSQL, other programming languages**.
- Ability to **work under pressure to meet deadlines**, work independently or with a team, handle multiple tasks and setting priorities.
- Strong at **logical thinking, analytical troubleshooting and problem-solving skills**.
- **Fast learner and self-driven**.
- Experienced in **Software Development Lifecycle and project management skills**.

At a glance

Location: **Melaka (Malaysia)**
Job ID: **349740**
Start date: **as soon as possible**
Entry level: **3-5 years**
Type: **Full time**
Contract: **Permanent**

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Job ID: **349740**
www.infineon.com/jobs



- **SAP MM knowledge** will be added advantage.

Benefits

- **Melaka:** Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Exempt working hours are flexible within core hours (9am-12pm & 2pm- 5.15pm); Home office options for certain tasks or due to personal circumstances. Applicable to exempt employees working on office hours only; Part-time work possible for exempt employees only; Exempt staff could apply up to 3-month sabbatical leave, subject to business situation; Medical coverage; In-house clinic operates 24 hours, doctor consultation possible from 9am to 5pm; Health promotion programs; Social Recreation Center with facilities, such as gym room, squash, badminton and netball court, zumba and yoga classes, etc.; On-site Cafeteria; Paid sick leave according to law; Additional 3% to Employee Provident Fund after 10 years service with Infineon Malacca; Re-employment opportunities; Productivity incentive bonus; Bus service for shift employees ; Allocated carpark for disabled and pregnant employees

Why Us

Part of your life. Part of tomorrow.

Infineon is a world leader in semiconductor solutions that make life easier, safer, and greener. Our solutions for efficient energy management, smart mobility, and secure, seamless communications link the real and the digital world.

Infineon Technologies (Malaysia) Sdn Bhd, with its 8.000 employees, is the largest manufacturing site of Infineon. The company has established itself as a leading manufacturing site for Power Semiconductors, Logic Semiconductors, Discrete and Sensor Products. We are committed to increasing productivity, on-time delivery and providing customized solutions while maintaining the highest level of product quality. The success of Infineon Melaka is evidenced by eleven National Awards received from the Prime Minister's Office as well as 15 corporate awards.

