



Manager Customer Quality

Job description

Manager Customer Quality

In your new role you will:

- Customer Complaint Management: Managing customer complaints(Product Quality).
- Manage and coordination for customer audit / quality visit.
- Managing customer inquiry (product quality related) /quality interface relationship.
- Supporting for quality.

Profile

You are best equipped for this task if you have:

- Bachelor Degree above in Engineering.
- At least has 3 years' experience in Semiconductor industry and Quality.
- +2 years' experience as Customer Quality Management.
- Product quality knowledge.
- BE/FE process knowledge.
- Quality control methodology.

Benefits

- **Shanghai**, : Coaching, mentoring networking possibilities; Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Flexible working conditions; Medical coverage; On-site social counselling and works doctor, in Wuxi only.; Provision of health tips, health knowledge sharing, annual medical check; Employees in Shanghai are entitled to use a gym located close to the office for free; On-site canteen, in Wuxi only.; Private insurance offers in some sites.; Wage payment in case of sick leave; Corporate pension benefits in some sites.

Why Us

Part of your life. Part of tomorrow.

At a glance

Location: **Shanghai, (China)**
Job ID: **349626**
Start date: **as soon as possible**
Entry level: **3-5 years**
Type: **Full time**
Contract: **Permanent**

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Automotive (ATV) shapes the future of mobility with microelectronics enabling clean, safe, and smart cars –

Our semiconductors are essential for supporting the automotive megatrends: electromobility, automated driving, connectivity, and advanced security. They link the real and the digital world, driving the ever-advancing pace of automotive digitalization. Infineon **ATV** is the number one semiconductor partner in the fast-changing automotive world, based on our system knowledge and our passion for innovation and quality.

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