



## IT Business Analyst for Information Lifecycle Management (f/m/div)\*

### Job description

Do you like translating customer needs into IT solutions? As an IT Business Analyst for Information Lifecycle Management, you will work with a broad variety of internal customers and understand their requirements regarding electronic data archiving. Most importantly, you will show them how to realize those requirements within our IT infrastructure - and thus ensure that Infineon is compliant with internal and legal regulations.

In your new role, you will:

- **Understand the business user's needs, meet their expectations and communicate** the implementation process
- **Capture and clearly document archiving business requirements** from various Infineon functional areas
- **Understand business process flow and create archiving solution design** and deliver it to developers for implementation
- Work together with eArchive Board to prioritize and rationalize the requirements
- **Work closely with developers on change requests** until implementation and solve problems throughout the development process (depth in technical knowledge)
- **Perform quality assurance tests and confirm the application/enhancement** meet business requirements
- **Coordinate and support business users** in User Acceptance Test (UAT)

### Profile

In order to establish a successful relationship with your customers, you listen actively and consider their points of view, thoughts and ideas. At the same time, you know how to balance your customers' requirements with technical possibilities – and are able to show them the added value of our available solutions. Moreover, you collaborate beyond borders and appreciate the contribution of others.

You are best equipped for this task if you have:

- A **Degree in Information Technology, Computer Science, Business Informatics** or in a related field
- **At least 5 years of relevant professional experience** in internal IT Department or in consulting
- Knowledge of **Enterprise Content Management (ECM)** and **IT Information Library (ITIL)**

### At a glance

Location: **Munich (Germany)**  
Job ID: **332332**  
Start date: **as soon as possible**  
Entry level: **5+ years**  
Type: **Full time**  
Contract: **Permanent**

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### Contact

**Tobias Pfundtner**  
Talent Attraction Manager



- Excellent **negotiation skills** and a **fast learning** ability
- **Experience in working for an international industrial company** – ideally with regard to data and document retention and its legal requirements
- Experience with **project management**
- **Very good communication skills** and **fluent English skills**

Knowledge in the following areas is **not mandatory but definitely useful** to master this job:

- Experience with the **configuration and the use of Document Management Systems** (e.g. Saperion or OpenText) and with their **interfaces in SAP systems**
- Experience for **retention regulations and GDPR requirements** of international government bodies
- Knowledge of technological basics in the field of **data transfer concepts** (middleware, ETL, etc.)
- Good **German language** skills

## Benefits

- **Munich:** Coaching, mentoring networking possibilities; Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Flexible working conditions; Home office options; Part-time work possible (also during parental leave); Sabbatical; On-site creche and kindergarden with 120 spots, open until 6pm; Holiday child care; On-site social counselling and works doctor; Health promotion programs; On-site gym, jogging paths, beachvolleyball, tennis & soccer court; On-site canteen; Private insurance offers; Wage payment in case of sick leave; Corporate pension benefits; Flexible transition into retirement ; Performance bonus; Reduced price for public transport and very own S-Bahn station; Access for wheelchairs

## Why Us

**Part of your life. Part of tomorrow.**

We make life easier, safer and greener – with technology that achieves more, consumes less and is accessible to everyone. Microelectronics from Infineon is the key to a better future. Efficient use of energy, environmentally-friendly mobility and security in a connected world – we solve some of the most critical challenges that our society faces while taking a conscientious approach to the use of natural resources.

The **Information Technology** department has become an important business advisor for Infineon, converting business requirements into great IT solutions. It is responsible for provisioning hardware and software solutions at benchmark costs for all areas within Infineon reaching from office users to research & development, to frontend and backend production around the globe. More than 1000 IT-colleagues work closely together with other business areas and external partners. They increase the efficiency of business processes offering more than just modern equipment, secure infrastructure and newest communication solutions.

*\* The term gender in the sense of the General Equal Treatment Act (GETA) or other national legislation refers to the biological assignment to a gender group. At Infineon we are proud to embrace (gender) diversity, including female, male and diverse.*

