Engineer Factory Integration - Enterprise Service Bus (ESB)

Job description

Systems Engineers play a vital role in ensuring our production systems are available worldwide round-the-clock. With hundreds of integrated applications powering our production sites in Asia, America and Europe, Infineon's Enterprise Service Bus (ESB) systems require a team of highly competent and innovative Systems Engineers. We are seeking individuals who embrace challenges and excel in working within a multinational team.

In your new role you will:

- Act as system administrator or as system owner to maintain and operate mission critical Enterprise Service Bus (ESB) services and message-based middleware solutions for global production sites
- Perform Level 2 to 3 operation support for ESB systems and related services via incident, problem and event/monitoring management, with rotational on-call standby support
- Drive investigation to resolve complex issues.
- Support ESB product and middleware solutions testing, change and release management
- Collaborate with Product owner to ensure sufficient and proper transition of ESB solutions from product management or projects to operation
- Provide consultation and training to global ESB systems users
- Select appropriately, develop, adapt or enhance monitoring and operation tools (When and where applicable)
- Proactively support continuous process improvements for service transition and operation
- Support projects and operation activities where ESB systems are involved
- Collaborate with stakeholders (team, management, partners, customers, users) towards common objectives and quality targets
- Actively maintain own knowledge and contributes to the development of others

Profile

You are best equipped for this task if you have:

- Bachelor Degree of Computer Science / Information Technology or any equivalent course

At a glance

Location:	**Melaka (Malaysia)**
Job ID:	**331527**
Start date:	**Jan 03, 2022**
Entry level:	**1-3 years**
Type:	**Full time**
Contract:	**Permanent**

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- Hands-on experience with various operating systems (E.g. Windows Server, Unix/Linux, OpenVMS)
- Knowledge of data networking, messaging/service-oriented frameworks and protocols (E.g. TCP, UDP, message queue, SOAP, REST, FTP, Web services, WCF)
- Knowledge of shell scripting and software development with .NET Framework, C/C++ or Java
- Knowledge of relational databases (E.g. Oracle, Microsoft SQL Server), and proficiency in SQL
- Familiarity with messaging middleware (E.g. TIBCO Rendezvous, ZeroMQ, IBM MQ)
- Experience supporting or maintaining IT middleware and distributed systems
- ITIL service operation management knowledge/certification
- Strong analytical problem solving skills, and ability to understand complex systems
- Professional level of written and spoken English
- Good communication and presentation skills