



Customer Logistic Management

Job description

Facilitate internal & external relationship building / communication.

In your new role you will:

1. Facilitate internal & external relationship building / communication.
2. Communicate open-orders, delivery plans and lead time towards customers.
3. Contribute in improvement of customer scorecards in the supply chain area.
4. Manage order changes violating the R&C rules internally and with customer.
5. Use standard and customer-specific reports for analyzing and understanding customer's demand, demand fulfillment, lead time and supply chain KPI to drive respective business decisions.
6. Monitor on-time fulfillment of orders, address solution in case of delay, continuously drive the improvement of demand supply gaps
7. Strive to avoid escalation situations in collaboration with SCP, RLC, gCLM (or Distri CLM / SCC as applicable) where possible.
8. Manage product switches/PCN with customer, Sales and SCP for demand fulfillment optimization, inventory exposure and smooth implementation.

Profile

You are best equipped for this task if you have:

1. Degree in Logistics/Supply Chain Mgmt, Engineering, Commercial.
2. Working experience in manufacturing is preferable in planning. Enjoy working in a customer service environment.
3. Ability to work with SAP SD, SAP MM, Microsoft Application.
4. Pro-active and able to work under pressure.
5. Good interpersonal skill in handling tough situations.
6. Analytical skill is essential in maintaining an optimum team player.
7. Able to work independently.
8. Fluent English in oral and writing

Benefits

- **Shenzhen**, : Coaching, mentoring networking possibilities; Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Flexible working conditions; Medical coverage; On-site social counselling and works doctor, in Wuxi only.; Provision of health tips, health knowledge sharing, annual medical check; Employees in Shanghai are entitled to use a gym located close to the office for free; On-site canteen, in Wuxi only.; Private insurance offers in some sites.; Wage payment in case of sick leave; Corporate pension benefits in some sites.

At a glance

Location: **Shenzhen, (China)**
Job ID: **318707**
Start date: **as soon as possible**
Entry level: **1-3 years**
Type: **Full time**
Contract: **Permanent**

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