

# Driving decarbonization and digitalization. Together.



## Senior Engineer Information Technology

### Job description

In your new role you will:

- Provide Level 3 technical support to troubleshoot and resolve hardware, software, and configuration issues on network infrastructure operational tasks such as resolving incident tickets and change requests.
- Proactively checking network performance and ensuring system availability and reliability.
- Provide expert-level knowledge for WAN, LAN, Wireless, DHCP, and network security.
- Perform preventive maintenance and performance tuning in network infrastructure.
- Works closely with other network engineers and cross-functional teams, reviews, executes technical designs, and provides technical direction.
- Participate in global on-call (24x7) support rotation with other members of the network.
- Responsible for documenting operational processes and procedures.

### Profile

You are best equipped for this task if you have:

- Bachelor's Degree with an emphasis in an IT-related field or the equivalent skill.
- Network equivalent experience is preferred.
- Experience in supporting enterprise-level networks and infrastructure. deployments, hands-on experience in implementing, administering, and troubleshooting network infrastructure devices, including firewalls, routers, and switches.
- Excel in troubleshooting/problem-solving, skills.
- Experience working with Wireshark and Packet tracer.
- Must be able to read, write and speak English fluently.
- Able to work under pressure involves dealing with constraints that are often outside of your control.

### Benefits

- **Melaka:** Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management,

### At a glance

Location: **Melaka (Malaysia)**  
Job ID: **HRC0356704**  
Start date: **as soon as possible**  
Entry level: **5+ years**  
Type: **Full time**  
Contract: **Permanent**

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Job ID: **HRC0356704**  
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Technical Ladder, Management & Individual Contributor; Exempt working hours are flexible within core hours (9am-12pm & 2pm- 5.15pm); Home office options for certain tasks or due to personal circumstances. Applicable to exempt employees working on office hours only.; Part-time work possible for exempt employees only.; Exempt staff could apply up to 3-month sabbatical leave, subject to business situation; Medical coverage; In-house clinic operates 24 hours, doctor consultation possible from 9am to 5pm.; Health promotion programs; Social Recreation Center with facilities, such as gym room, squash, badminton and netball court, zumba and yoga classes, etc.; On-site Cafeteria; Paid sick leave according to law; Additional 3% to Employee Provident Fund after 10 years service with Infineon Malacca.; Re-employment opportunities; Productivity incentive bonus; Bus service for shift employees ; Allocated carpark for disabled and pregnant employees

## Why Us

### **Driving decarbonization and digitalization. Together.**

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

### **We are on a journey to create the best Infineon for everyone.**

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

We look forward to receiving your resume, even if you do not entirely meet all the requirements of the job posting.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

