

Step-by-Step guide to enroll Multifactor Authentication (MFA) for Infineon and private devices

Infineon Technologies AG

restricted

Overview

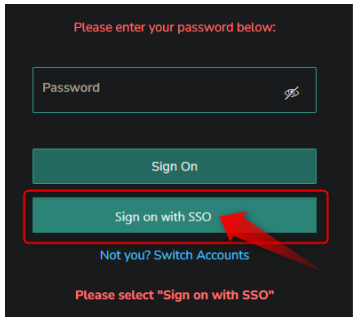
1. Background information
2. Choose your factor(s)
3. PingID initial enrollment
4. Enroll your second factor(s)
5. Daily usage
6. Change settings
7. FAQ

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What will change

1st Username Identification → 2nd Multi-Factor-Challange → 3rd

Infineon Computer
„Sign on with SSO“



Private Device



One time enrollment via Infineon computer/Infineon mobile device upfront

Enroll PingID

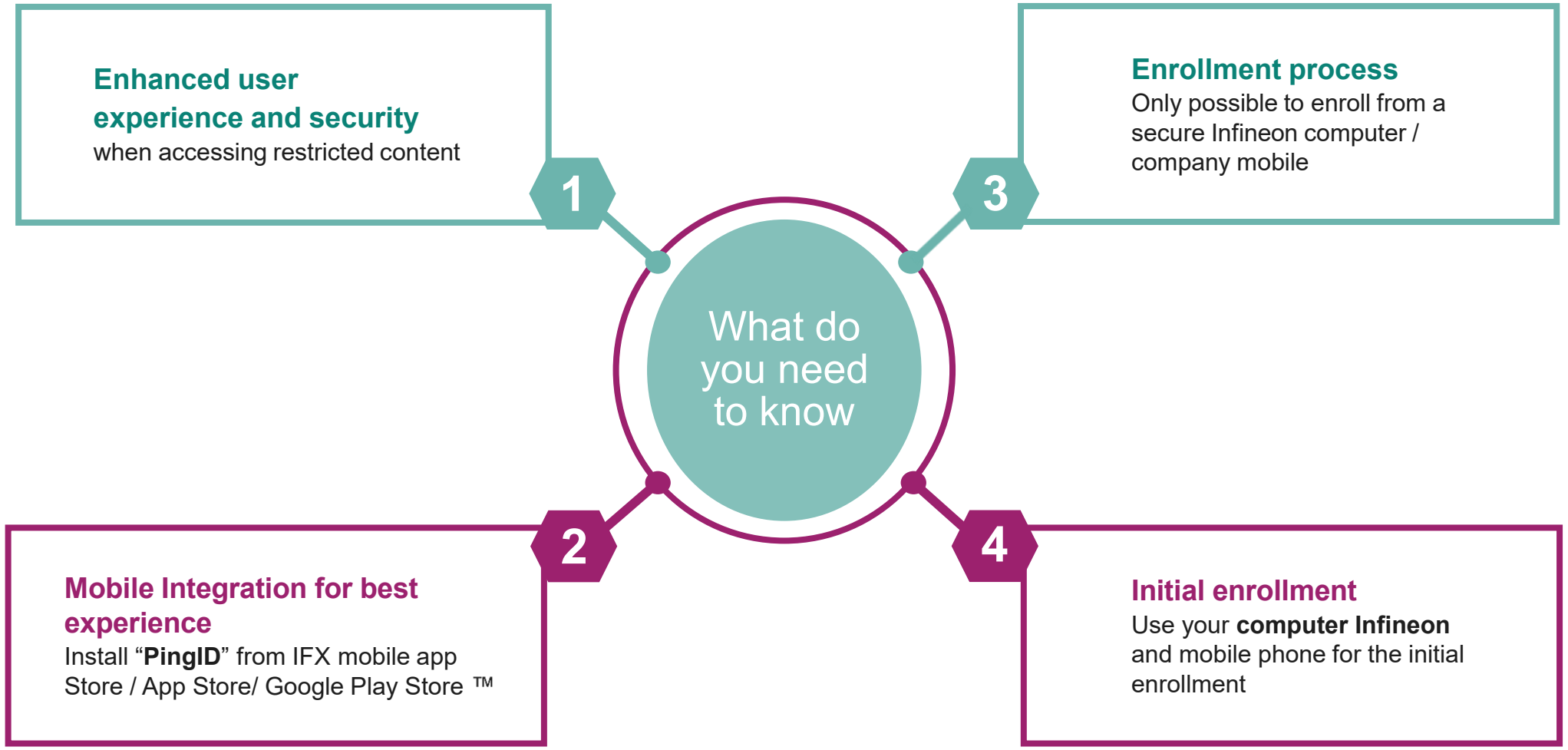
For any futher access

Just use PingID MFA

Access to appllications from Infineon &private device

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Key infos about the new MFA solution



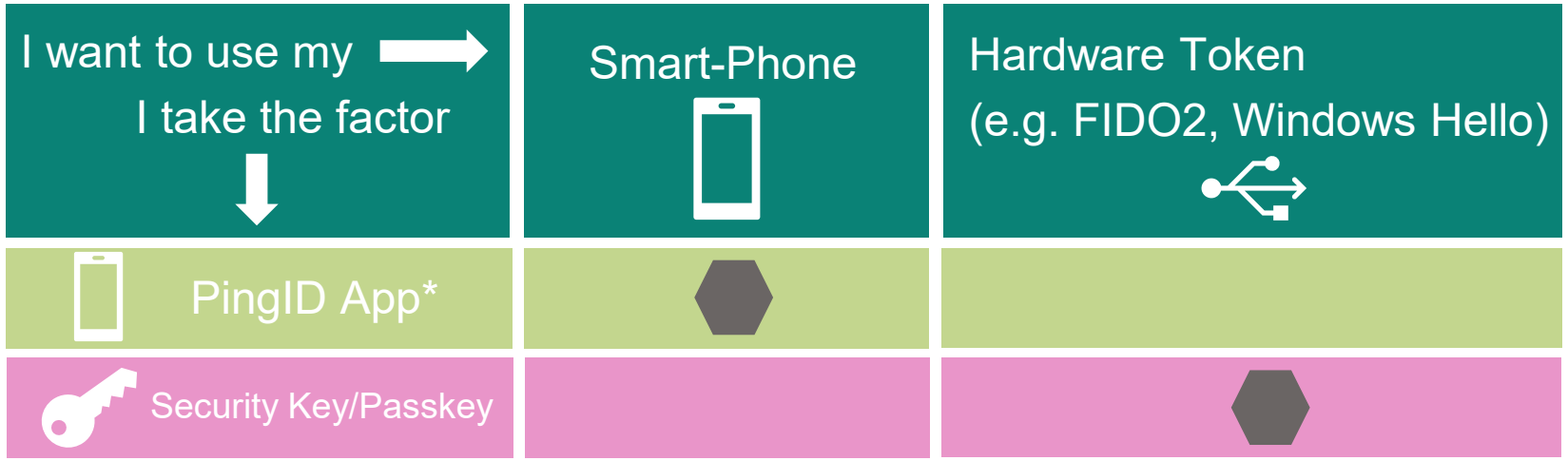
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What factor fits?



* Recommended for Infineon, please protect app access with faceID, touchID or PIN

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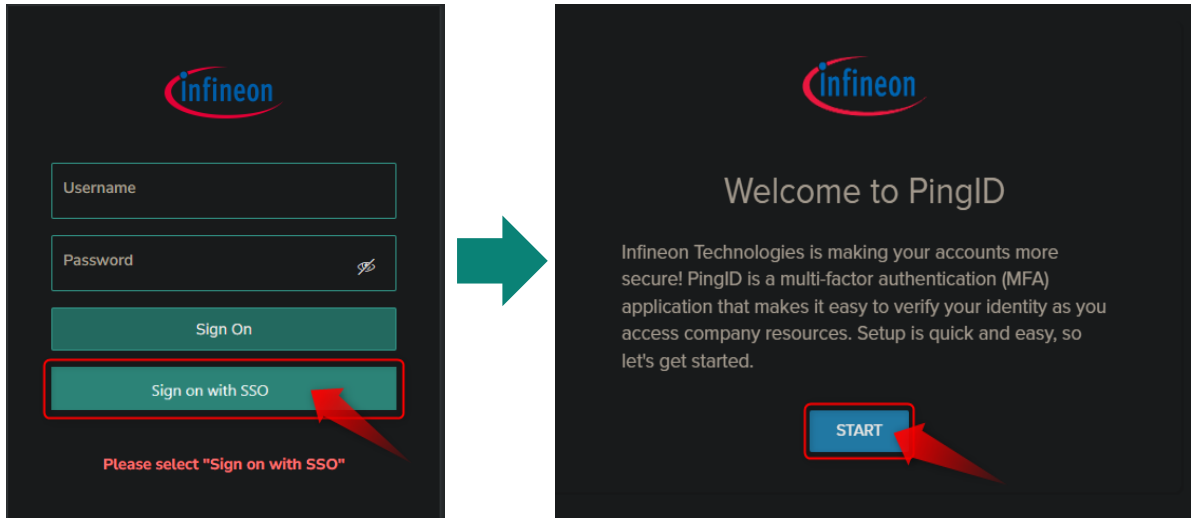
PingID mobile app

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Initial PingID Multifactor Authentication enrollment

1. Login to the PingID Self Service Portal

2. On the login-screen select „Sign on with SSO“ and you will be redirected to the first-time-enrollment screen, here click „Start“



* Also available in the IFX mobile app store

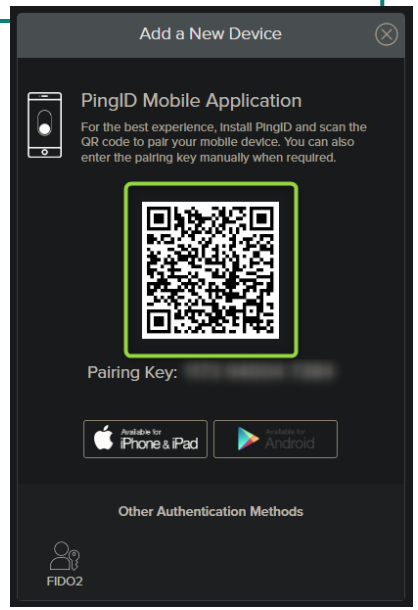
3. Now you will be prompted a QR-Code which you can scan with your PingID-App* (which is the preferred way for MFA) or you can choose FIDO2 (for options and setup please look here)



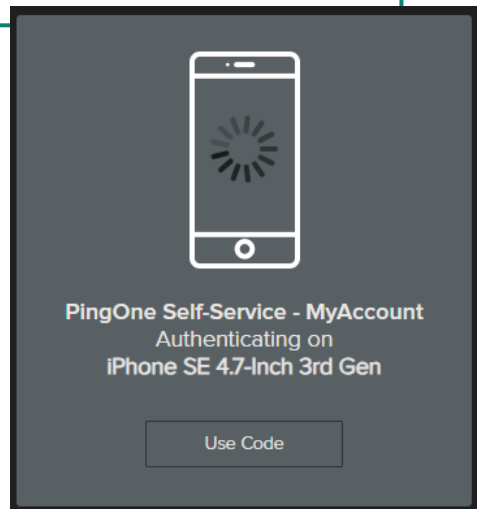
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Initial enrollment PingID App

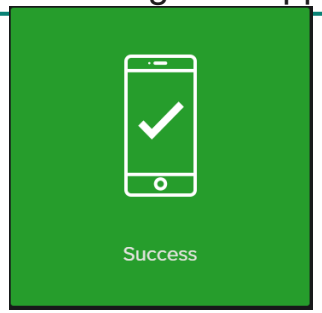
1. Open the PingID-App on your mobile device and scan the QR-Code shown on the screen



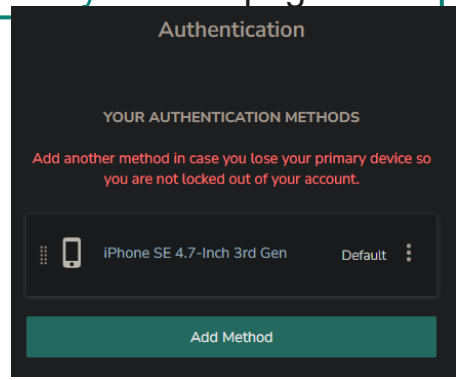
2. Confirm authentication on your phone with TouchID or FaceID



3. „Success“ message will appear



4. You will be redirected to your PingID Self-Service – MyAccount page



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4. Alternative authentication factor(s)
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FIDO2 hardware token

Windows Hello

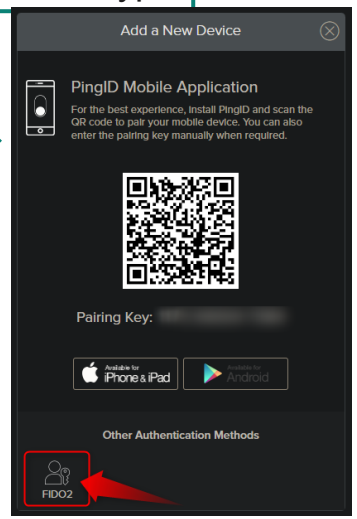
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Alternative factor FIDO2 hardware token

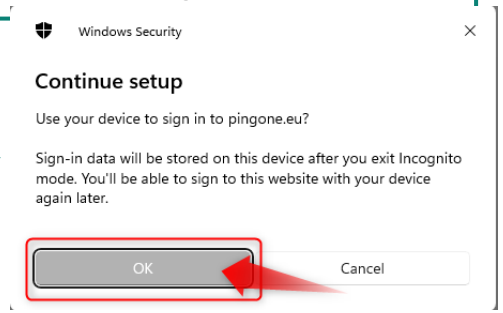
1. Connect the security key to your notebook



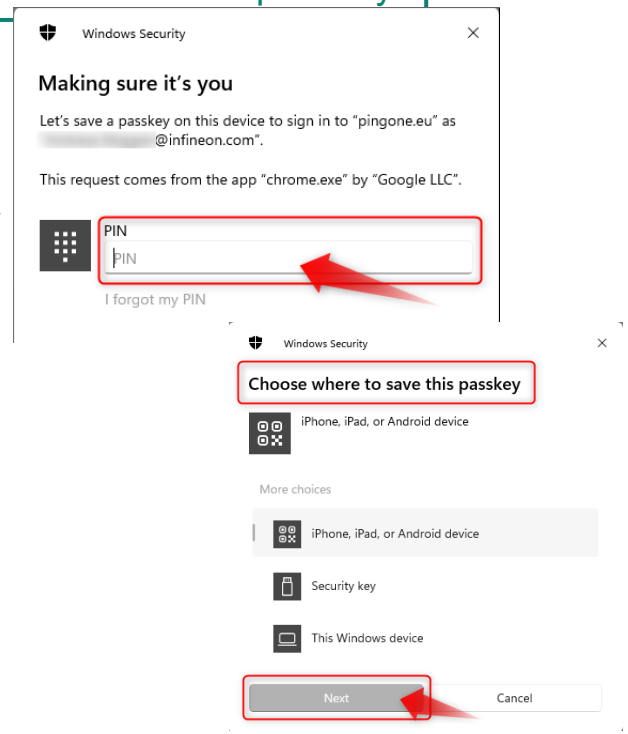
2. Choose FIDO2 as device type



3. Start the pairing proces by clicking „OK“



4. Create a PIN and choose where to save the passkey

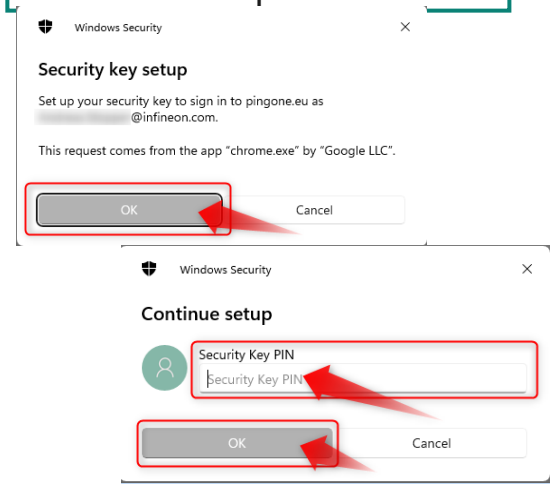


Please continue on the next slide

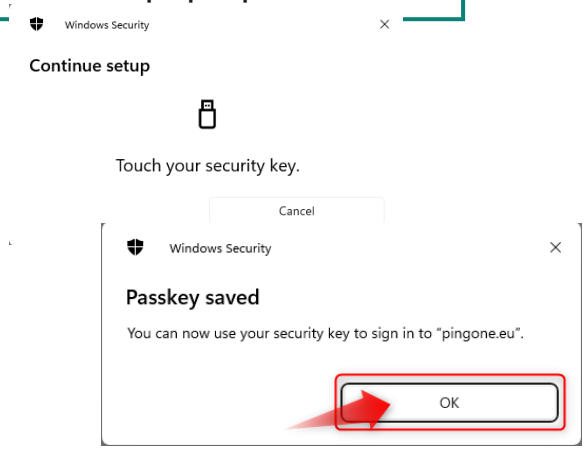
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Alternative factor FIDO2 hardware token

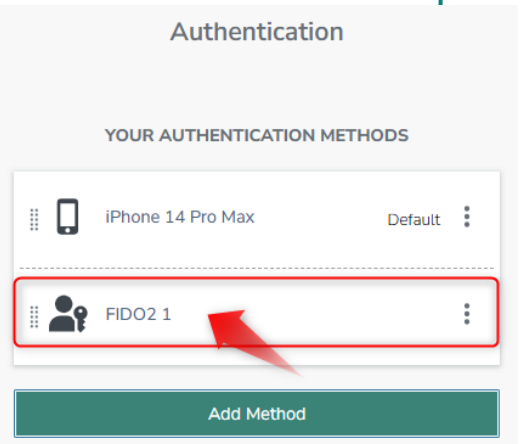
5. Click „OK“ and confirm in the next pop-up with your PIN you have created in step 4



6. Touch your FIDO2 key and click „OK“ on the next pop-up.



6. Your new authentication method should be now visible on your MyAccount page

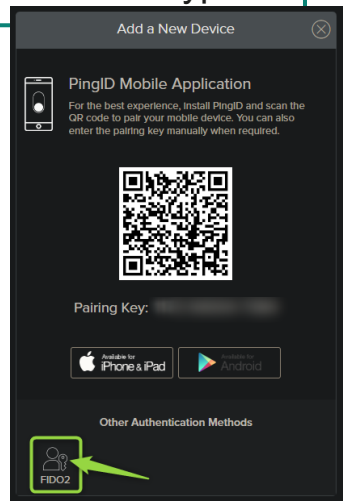


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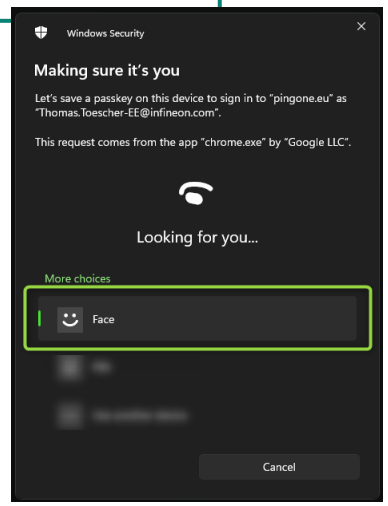
Alternative factor FIDO2 Windows Hello

Important: To use this option for MFA, you need to setup Windows Hello as login option on your notebook !!!

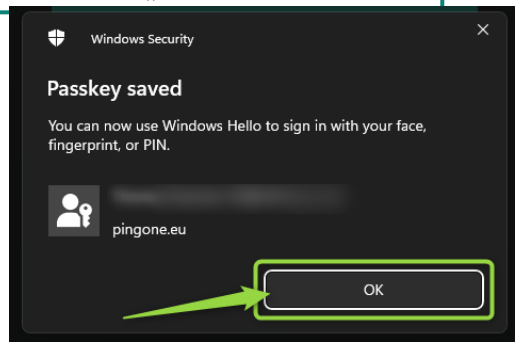
1. Choose FIDO2 as device type



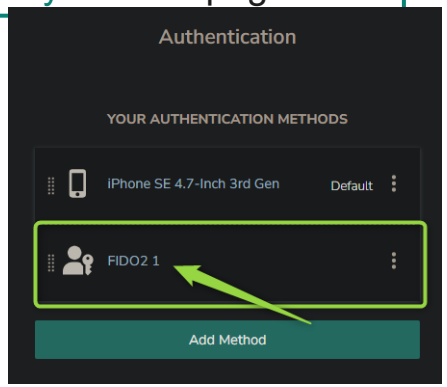
2. Select „Face“ and look in your notebooks camera



3. Follow the instructions on the screen, to finish the enrolment click „OK“



4. The new authentication mthod is now visible on your MyAccount page



Important: It is recommended to rename this authentication method to seperate it from other FIDO2 variants

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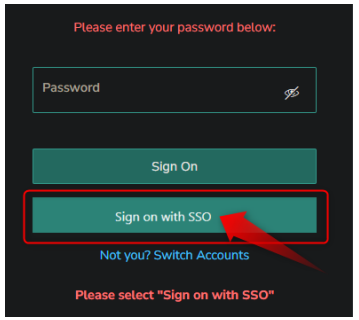
Daily usage

Username Identification

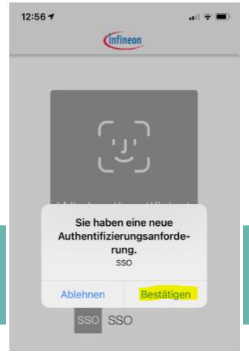
Multi-Factor-Challange

3rd

Infineon Computer „Sign on with SSO“



PingID App

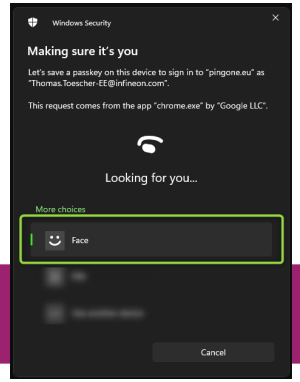


Private Device



FIDO2 Devices





Access to appllications from Infineon &private device

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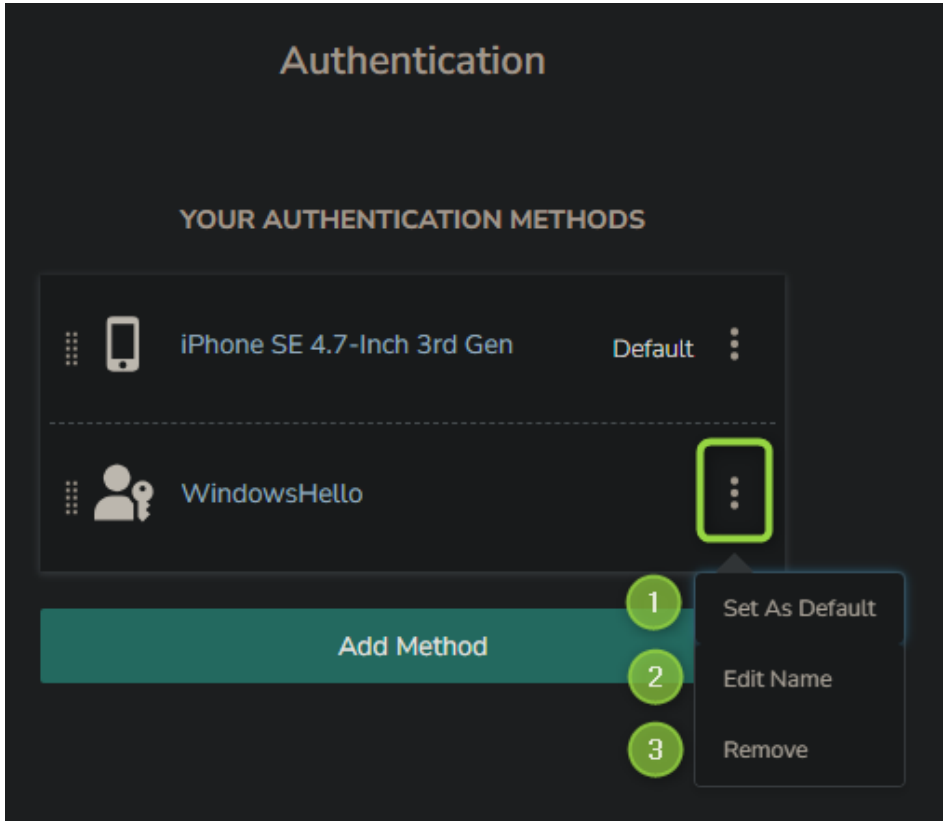
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Change device or factor

1. Login to the PingID Self Service Portal to see your connected authentication methods



2. By clicking on ⋮ following changes can be done at any time:
    1. Set a method as default
    2. Edit the name of the selected method
    3. Remove the selected method

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FAQ´s



Which devices can be enrolled?

- PingID App (recommended)
- FIDO2 devices/methods



Why is one-time-password (OTP) via Mail not allowed?

- E-Mail is reserved for password reset functionality



Whom can I contact in case of problems?

- Please contact the Infineon Service Desk

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