

Step-by-Step guide to enroll Multifactor Authentication (MFA) for Infineon and private devices

Infineon Technologies AG

restricted

Overview

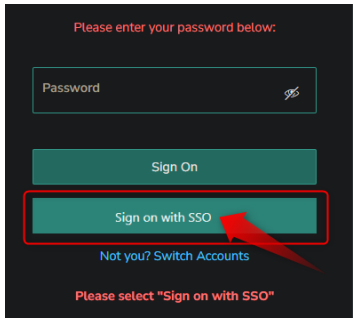
1. Background information
2. Choose your factor(s)
3. PingID initial enrollment
4. Alternative authentication factor(s)
5. Daily usage
6. Change settings
7. FAQ

Copyright © Infineon Technologies AG 2025. All rights reserved.

What will change

1st Username Identification → 2nd Multi-Factor-Challange → 3rd

Infineon Computer
„Sign on with SSO“



Private Device



One time enrollment via Infineon computer/Infineon mobile device upfront

Enroll PingID

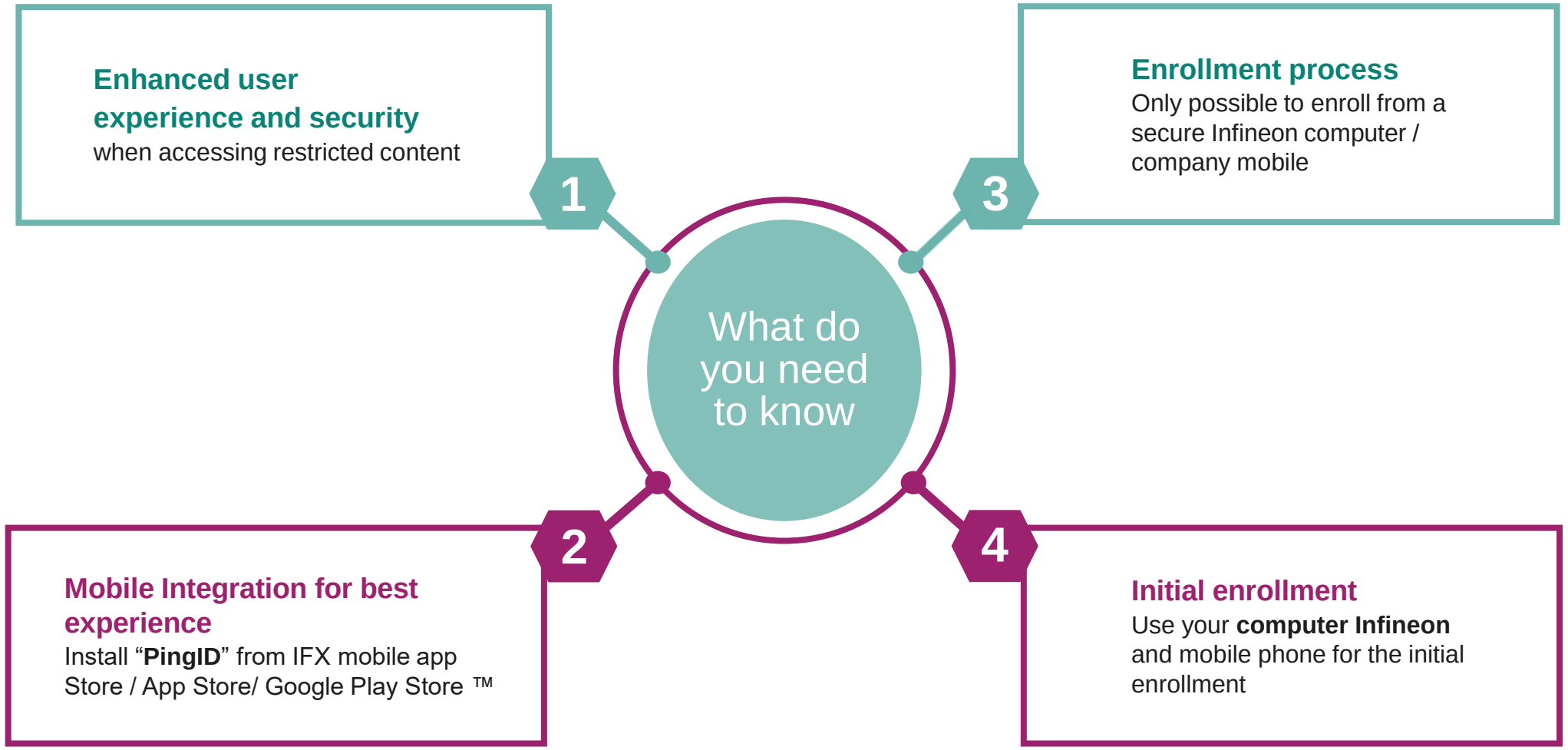
For any futher access

Just use PingID MFA

Access to applications from Infineon & private device

Copyright © Infineon Technologies AG 2025. All rights reserved.

Key infos about the new MFA solution



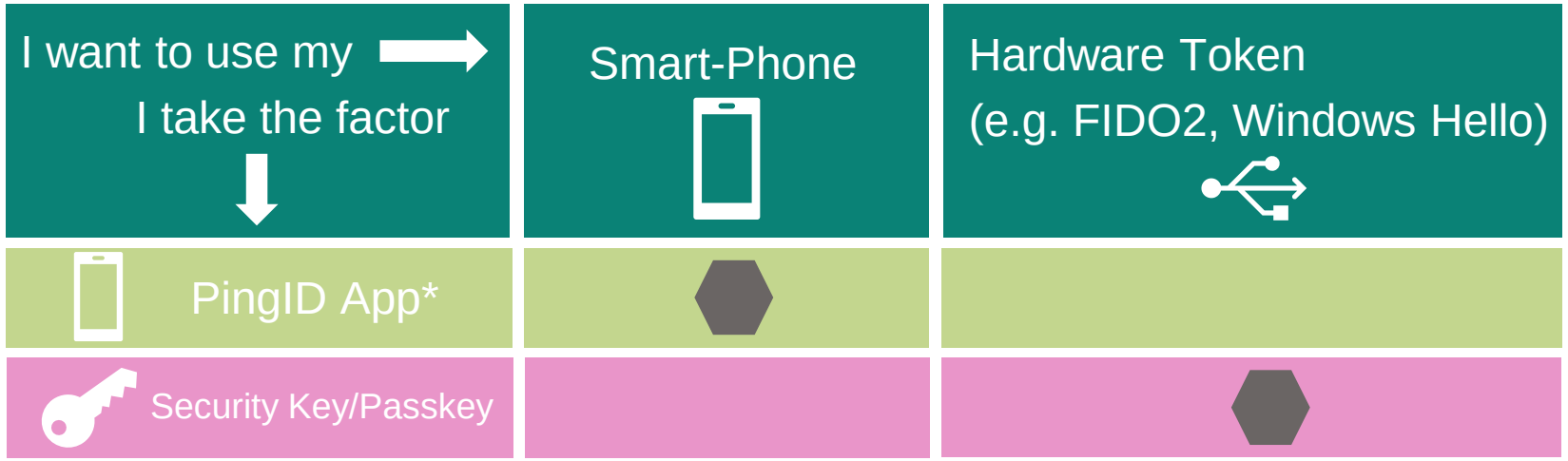
Copyright © Infineon Technologies AG 2025. All rights reserved.

Overview

1. Background information
2. Choose your factor(s)
3. PingID initial enrollment
4. Alternative authentication factor(s)
5. Daily usage
6. Change settings
7. FAQ

Copyright © Infineon Technologies AG 2025. All rights reserved.

What factor fits?



* Recommended for Infineon, please protect app access with faceID, touchID or PIN

Copyright © Infineon Technologies AG 2025. All rights reserved.

Overview

1. Background information
2. Choose your factor(s)
3. PingID initial enrollment
4. Alternative authentication factor(s)
5. Daily usage
6. Change settings
7. FAQ

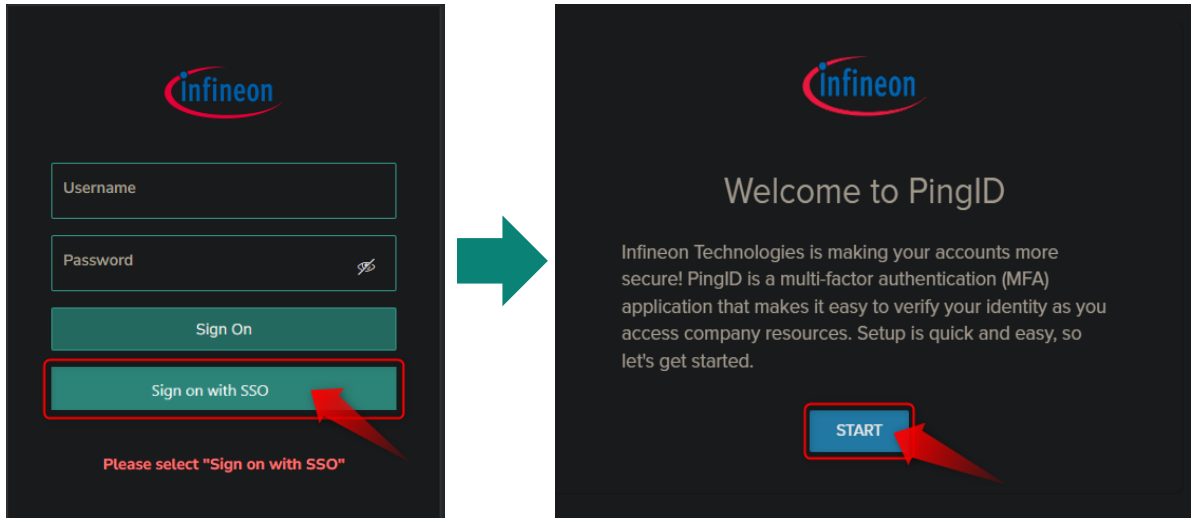
PingID mobile app

Copyright © Infineon Technologies AG 2025. All rights reserved.

Initial PingID Multifactor Authentication enrollment

1. Login to the PingID Self Service Portal

2. On the login-screen select „Sign on with SSO“ and you will be redirected to the first-time-enrollment screen, here click „Start“



* Also available in the IFX mobile app store

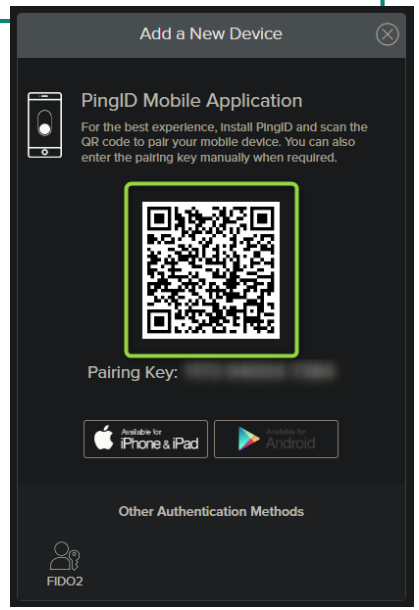
3. Now you will be prompted a QR-Code which you can scan with your PingID-App* (which is the preferred way for MFA) or you can choose FIDO2 (for options and setup please look here)



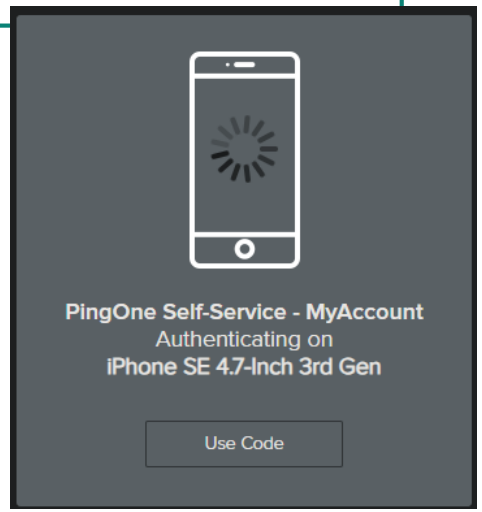
Copyright © Infineon Technologies AG 2025. All rights reserved.

Initial enrollment PingID App

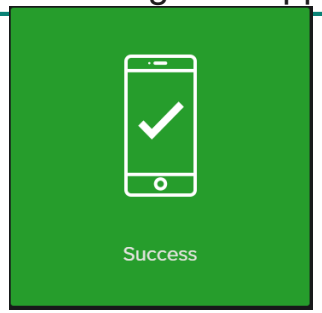
1. Open the PingID-App on your mobile device and scan the QR-Code shown on the screen



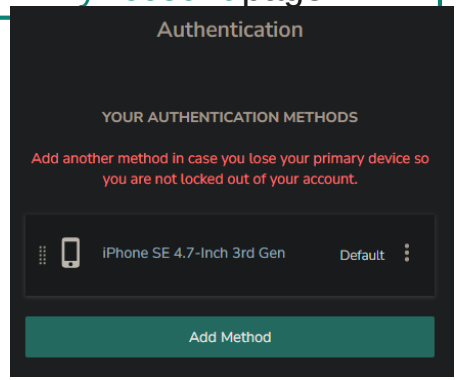
2. Confirm authentication on your phone with TouchID or FaceID



3. „Success“ message will appear



4. You will be redirected to your PingID Self-Service – MyAccount page



Copyright © Infineon Technologies AG 2025. All rights reserved.

Overview

1. Background information
2. Choose your factor(s)
3. PingID initial enrollment
4. Alternative authentication factor(s)
5. Daily usage
6. Change settings
7. FAQ

FIDO2 hardware token

Windows Hello

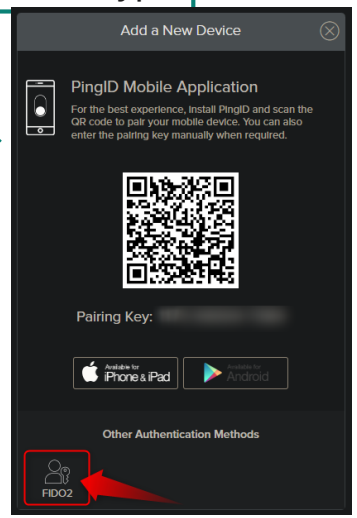
Copyright © Infineon Technologies AG 2025. All rights reserved.

Alternative factor FIDO2 hardware token

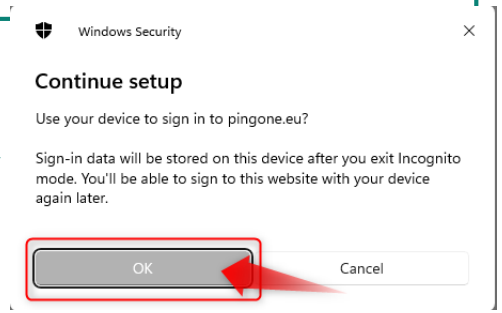
1. Connect the security key to your notebook



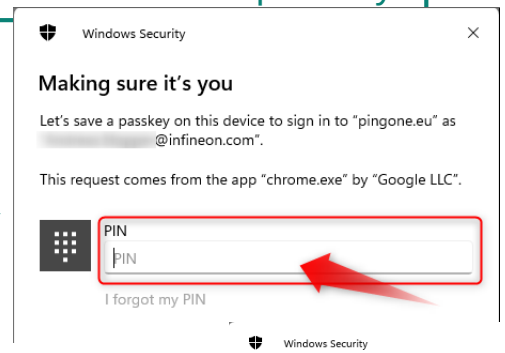
2. Choose FIDO2 as device type

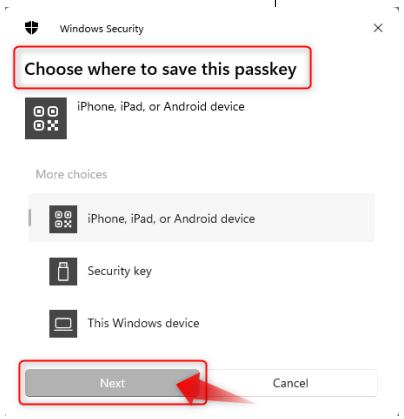


3. Start the pairing process by clicking „OK“



4. Create a PIN and choose where to save the passkey



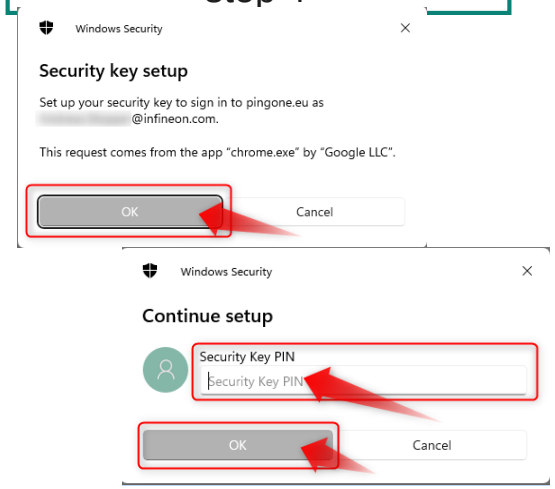


Please continue on the next slide

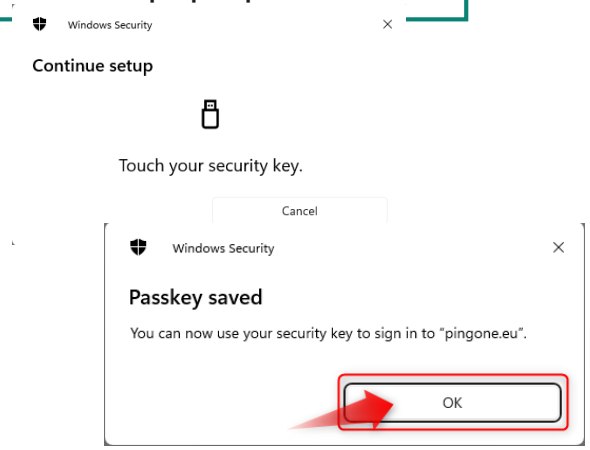
Copyright © Infineon Technologies AG 2025. All rights reserved.

Alternative factor FIDO2 hardware token

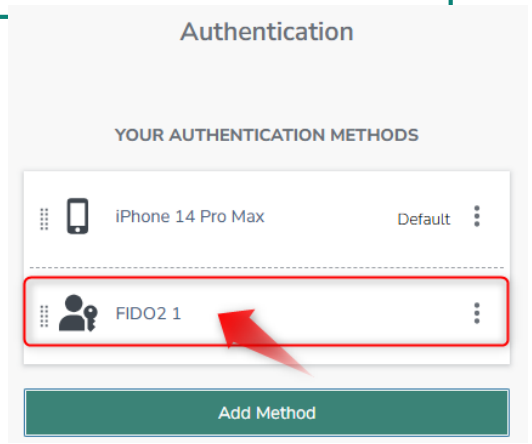
5. Click „OK“ and confirm in the next pop-up with your PIN you have created in step 4



6. Touch your FIDO2 key and click „OK“ on the next pop-up.



6. Your new authentication method should be now visible on your MyAccount page

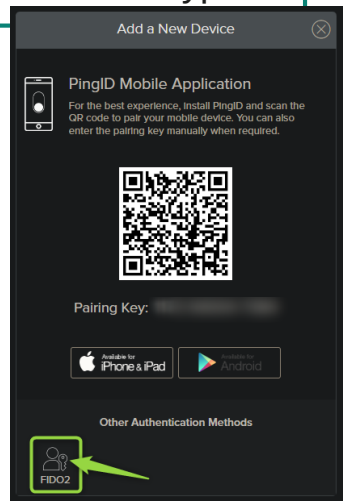


Copyright © Infineon Technologies AG 2025. All rights reserved.

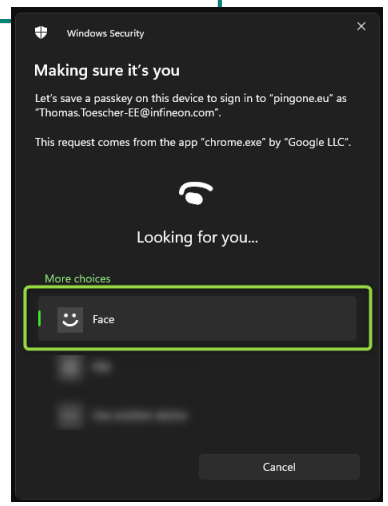
Alternative factor FIDO2 Windows Hello

Important: To use this option for MFA, you need to setup Windows Hello as login option on your notebook !!!

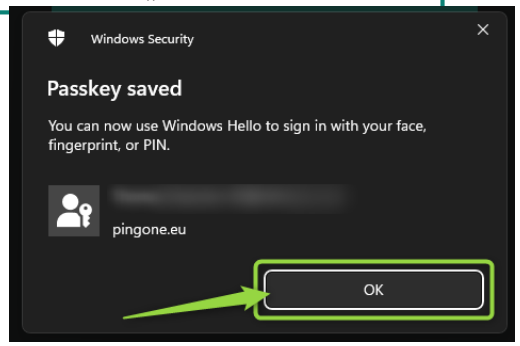
1. Choose FIDO2 as device type



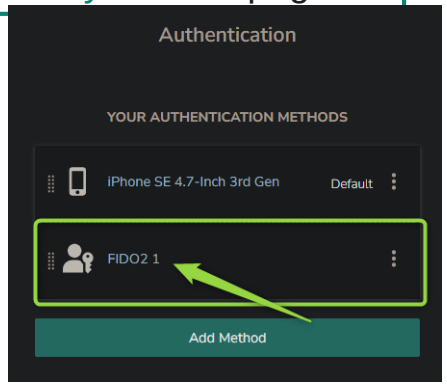
2. Select „Face“ and look in your notebooks camera



3. Follow the instructions on the screen, to finish the enrolment click „OK“



4. The new authentication method is now visible on your MyAccount page



Important: It is recommended to rename this authentication method to seperate it from other FIDO2 variants

Copyright © Infineon Technologies AG 2025. All rights reserved.

Overview

1. Background information
2. Choose your factor(s)
3. PingID initial enrollment
4. Alternative authentication factor(s)
5. **Daily usage**
6. Change settings
7. FAQ

Copyright © Infineon Technologies AG 2025. All rights reserved.

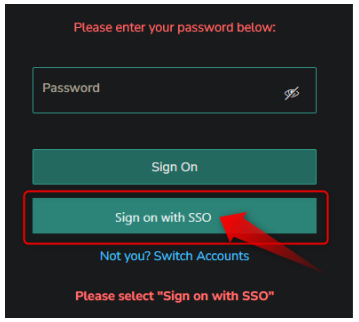
Daily usage

Username Identification

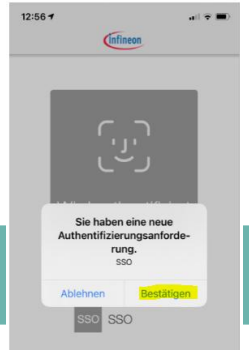
Multi-Factor-Challange

3rd

Infineon Computer
„Sign on with SSO“



PingID App

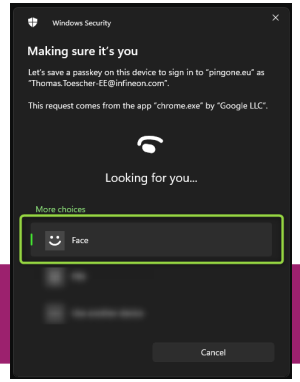


Private Device



FIDO2 Devices





Access to applications from Infineon & private device

Copyright © Infineon Technologies AG 2025. All rights reserved.

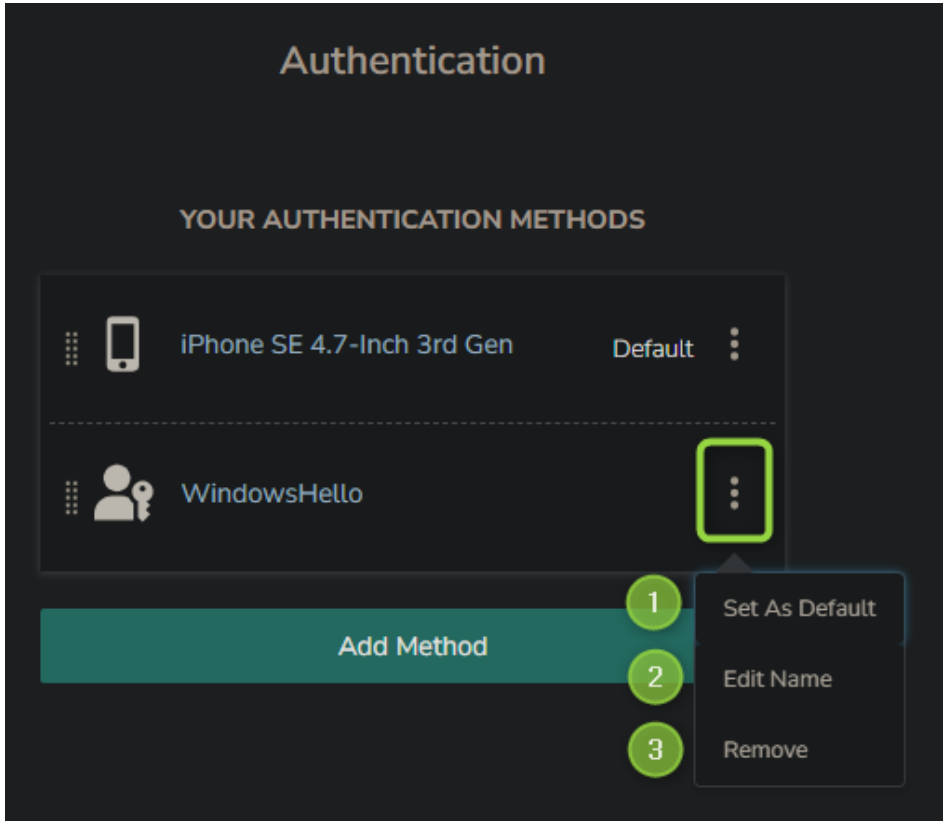
Overview

1. Background information
2. Choose your factor(s)
3. PingID initial enrollment
4. Alternative authentication factor(s)
5. Daily usage
6. Change settings
7. FAQ

Copyright © Infineon Technologies AG 2025. All rights reserved.

Change device or factor

1. Login to the PingID Self Service Portal to see your connected authentication methods



2. By clicking on ⋮ following changes can be done at any time:
    1. Set a method as default
    2. Edit the name of the selected method
    3. Remove the selected method

Copyright © Infineon Technologies AG 2025. All rights reserved.

Overview

1. Background information
2. Choose your factor(s)
3. PingID initial enrollment
4. Alternative authentication factor(s)
5. Daily usage
6. Change settings
7. FAQ

Copyright © Infineon Technologies AG 2025. All rights reserved.

FAQ´s



Which devices can be enrolled?

- PingID App (recommended)
- FIDO2 devices/methods



Why is one-time-password (OTP) via Mail not allowed?

- E-Mail is reserved for password reset functionality



Who can I contact in case of problems?

- Please contact the Infineon Service Desk

Copyright © Infineon Technologies AG 2025. All rights reserved.


Infineon