



Step-by-Step guide to enroll Multifactor Authentication (MFA)



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What will change



IDIS Login Page
<https://idis.Infineon.com>

myInfineon Login

E-Mail / Username (without preceding domain)

Password

☐ Keep me logged in

Log in

[Change password?](#) | [Forgot password?](#)
[Don't have an account? Register now](#)

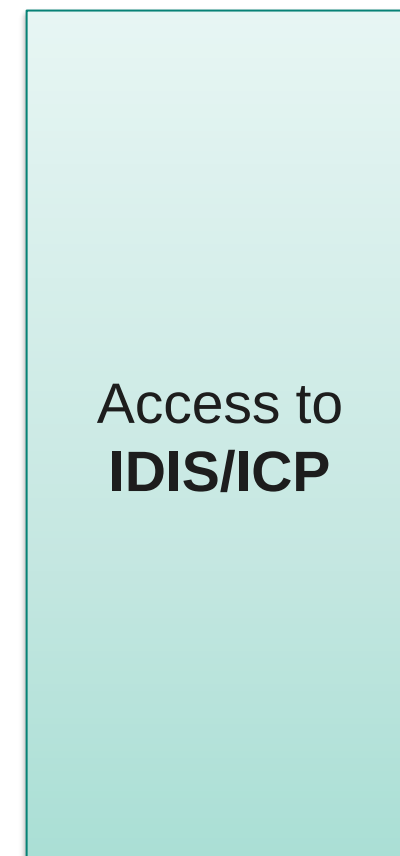
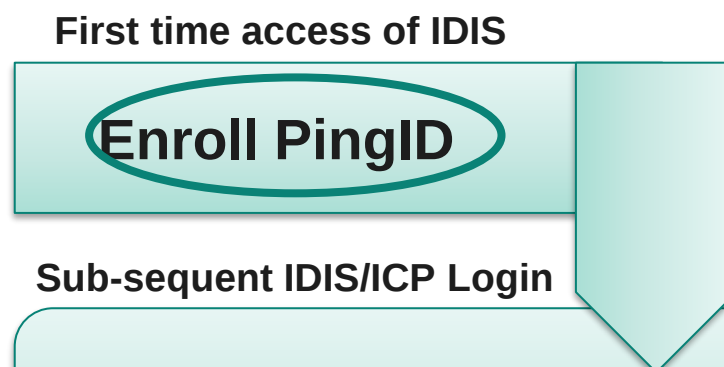


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What channel fits?

I want to use my:	Smart-Phone 	Cell-Phone 	Wired Phone 	Yubikey Token*** 	Hardware Security Token*** (e.g. FIDO2)	Personal Computer (e.g. Windows OS) 
 PingID APP	●					
 SMS	●	● *				
 Voice	●	●	●			
 Yubikey				●		
 Security Key				●	●	
 Authenticator	●					● **

*Provider needs to support SMS

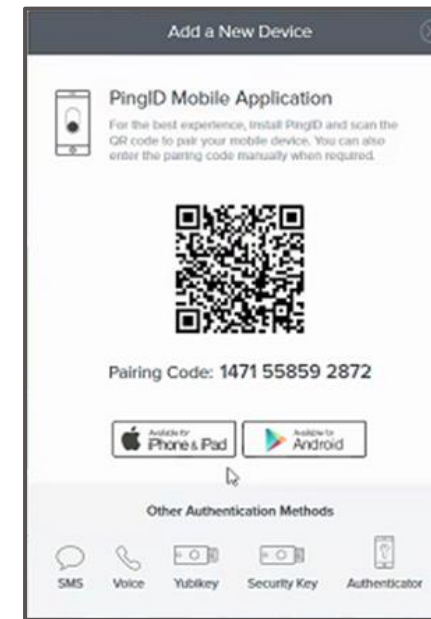
** Installation of Authenticator Software is needed (e.g. Google Authenticator, 2 Factor Authenticator for Windows)

***not provided by Infineon

The new PingID Multifactor Authentication solution lets you choose



- When you first login to IDIS (Infineon **D**istribution **I**ntegrated **S**olution) or **my**Infineon **C**ollaboration **P**latform (MyICP), you will be directed to the new **PingID** system.
- It will help you to **choose your 2nd factor** to login, while the PingID Mobile App is the preferred way in terms of security and usability. However, you can also choose alternative channels.

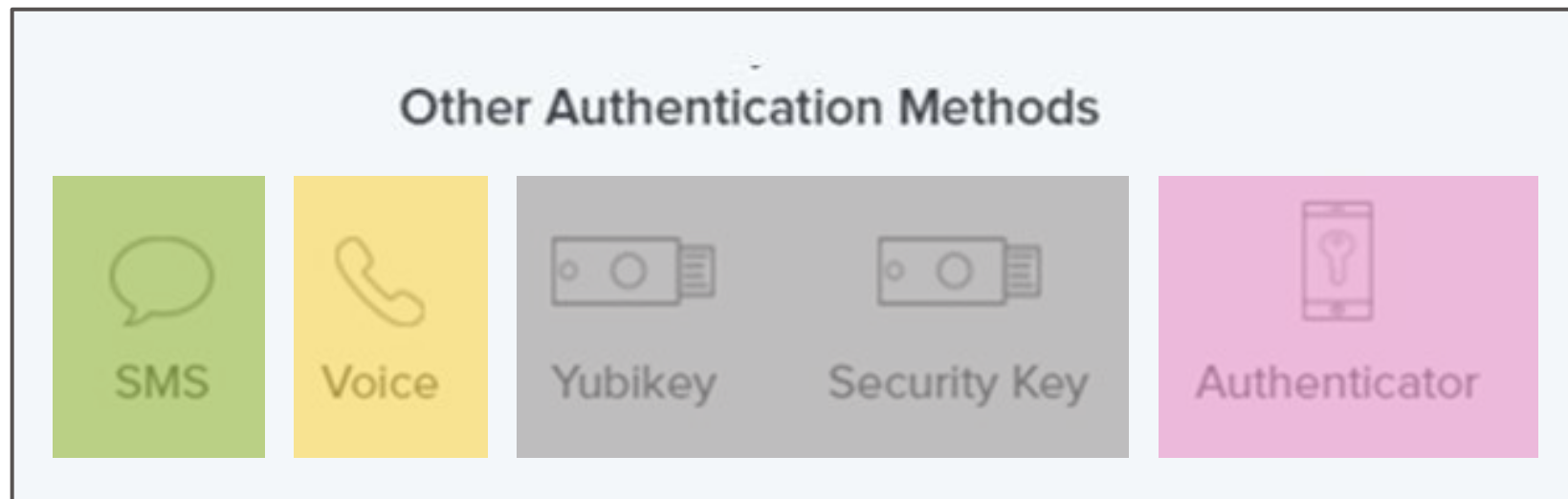


PingID Mobile App
(preferred)

Alternative channels

Alternative Channels

→ Click on the icon of the alternative channel you have chosen to directly jump to the instructions or go to next slides to enroll the PingID App



Sends an
OTP* via SMS

Calls you and tells
you the OTP*

Use your existing
security hardware

Enroll in your existing Authenticator
APP such as

- Google Authenticator (Smartphone)
- Twilio Authy (Smartphone)
- 2 Factor Authenticator (Windows 10)
- Authenticator (Plugin for common Browsers)

*OTP = One-time password

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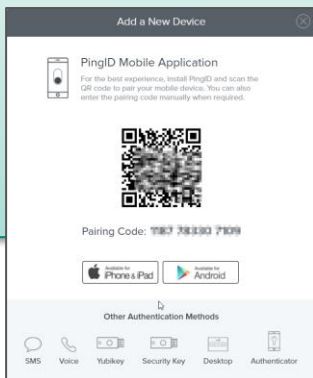
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Enroll PingID Mobile App

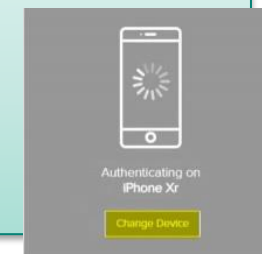
1. QR code is presented on your computer



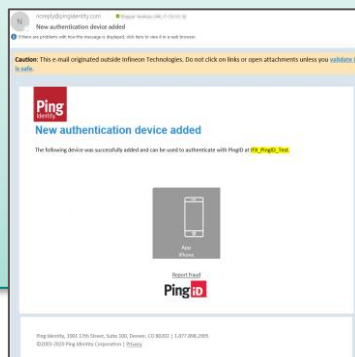
2. Scan the code from the PingID app on your phone



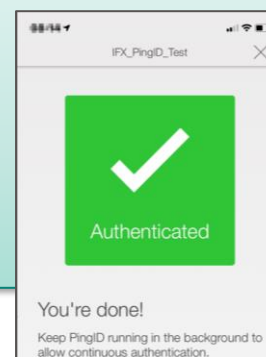
3. Wait until the authentication is finished on your computer



6. Confirmation e-mail is sent



5. Success screen is shown



4. Save the profile on your phone

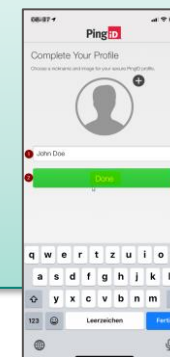


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Enroll SMS

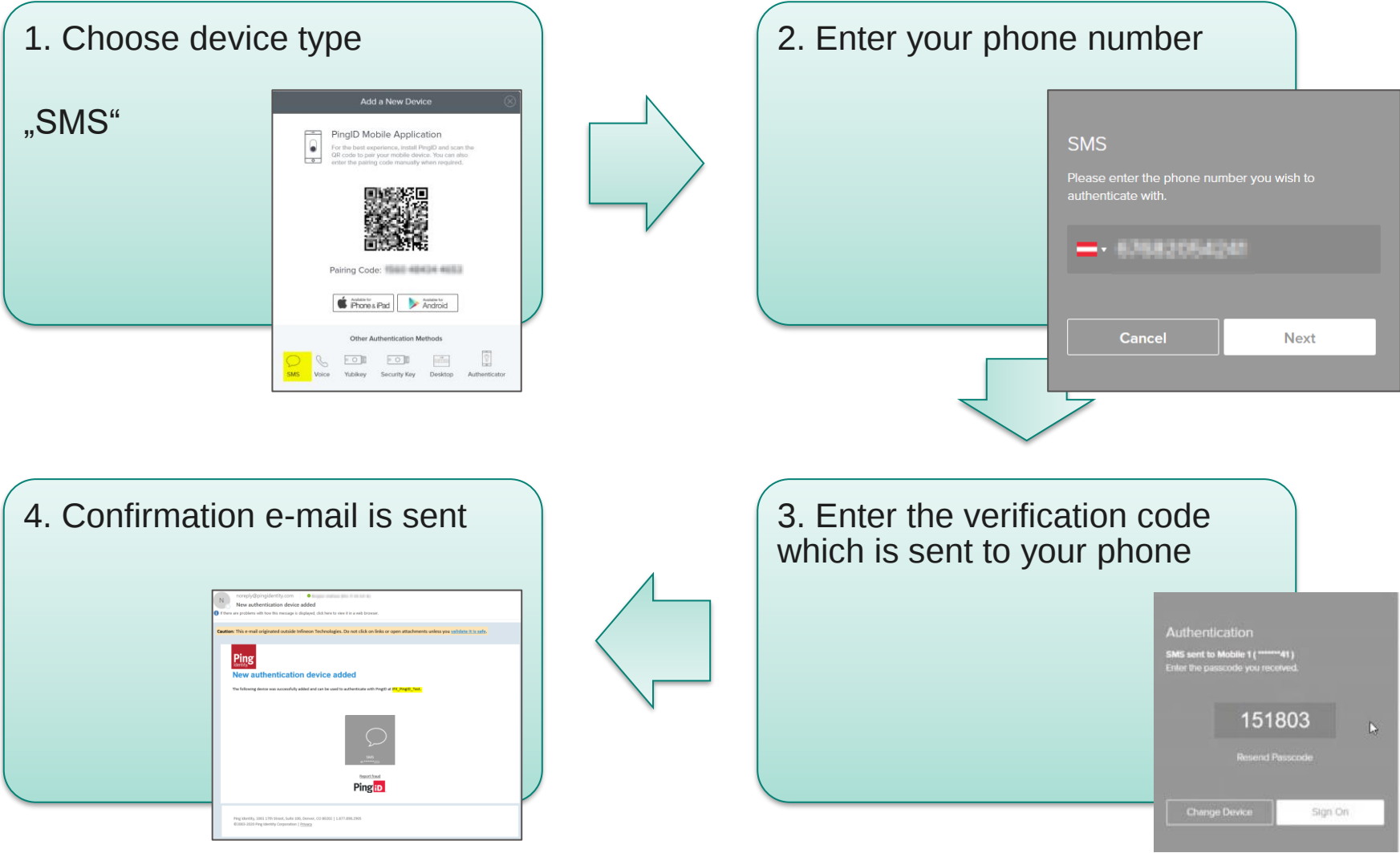


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Enroll Voice

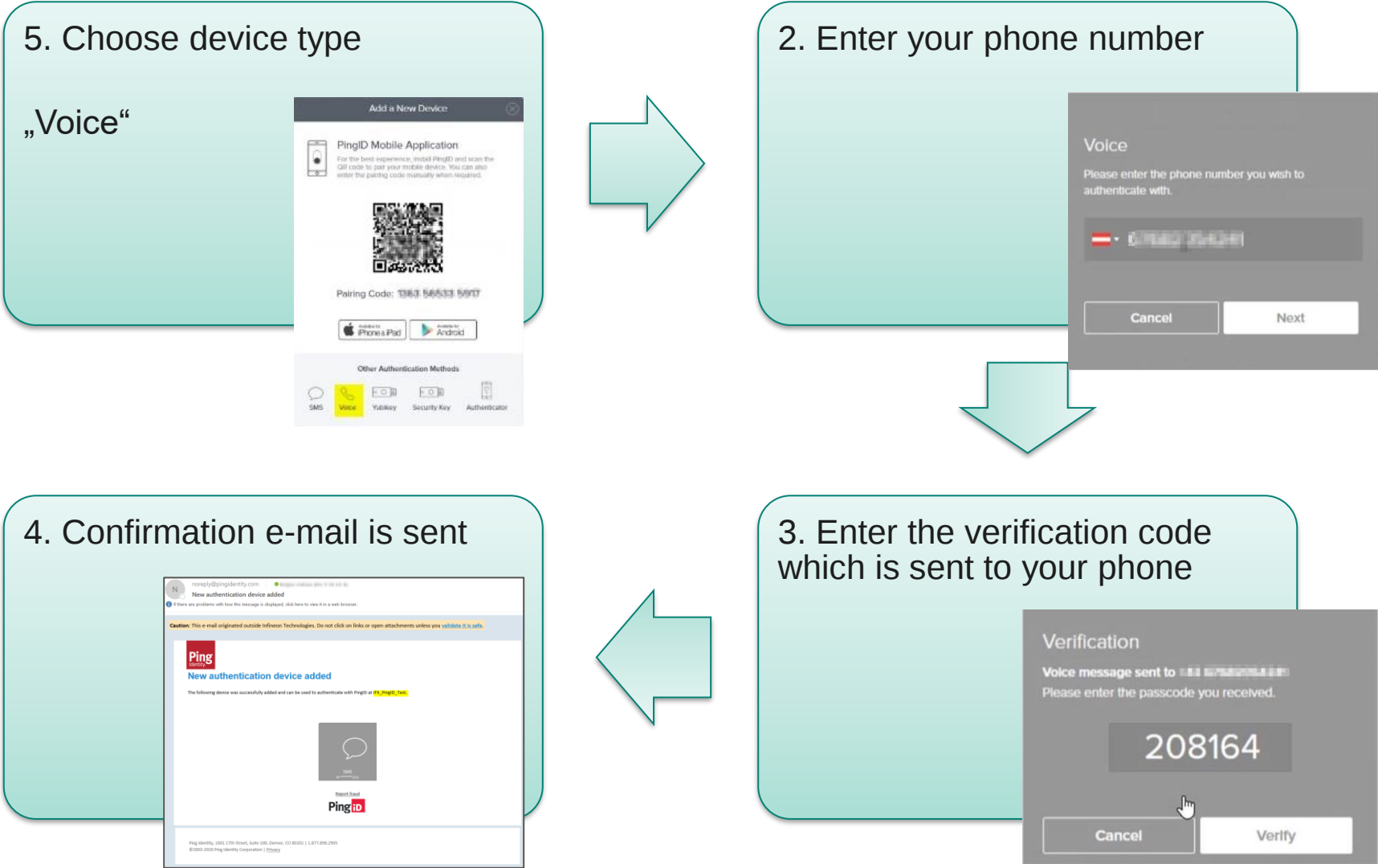


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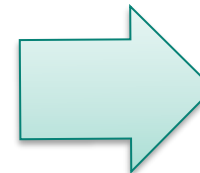
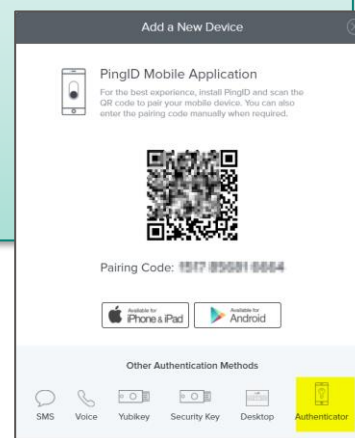
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Enroll Authenticator (Desktop applications)

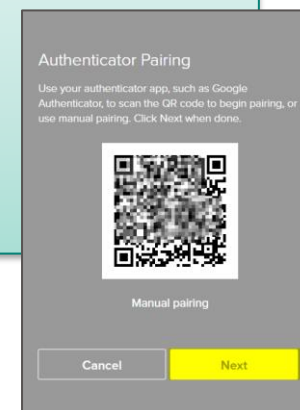
Pre-requisite:
existence of an
Authenticator App*
that supports the
RFC6238 standard
(e.g. Google
Authenticator, 2
Factor Authenticator
for Windows)

Attention: Ping ID
Desktop App is not
suitable!

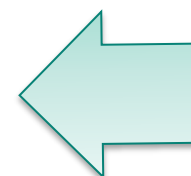
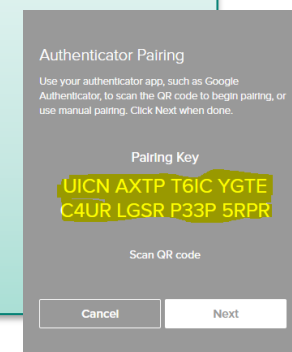
1. Choose device type
„Authenticator“



2. Chose Authenticator App
photo the QR or



3. If needed chose „Manual
pairing“
to get a readable
code



4. Use given information to enroll
in your
Authenticator
APP*

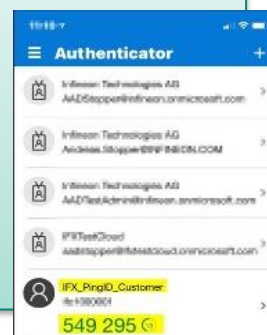


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Daily log-on journey

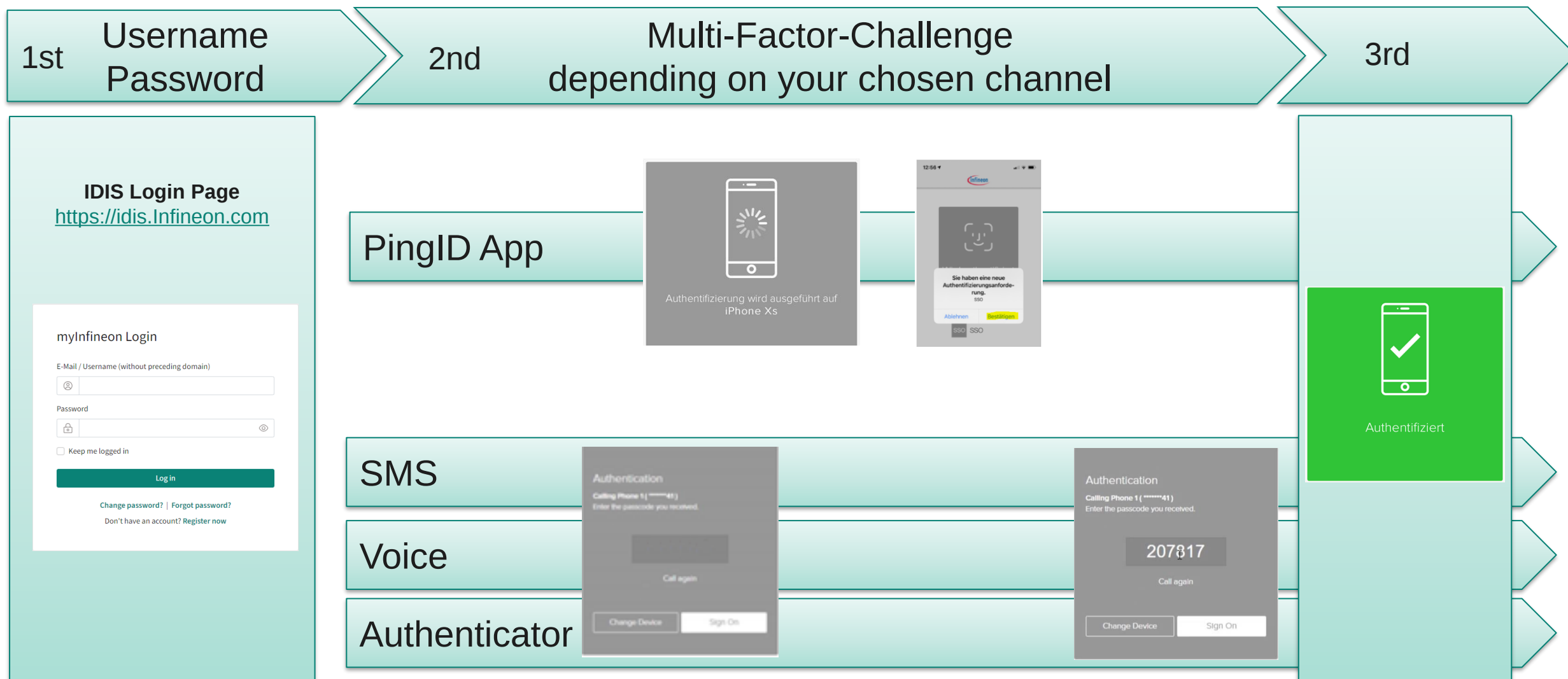


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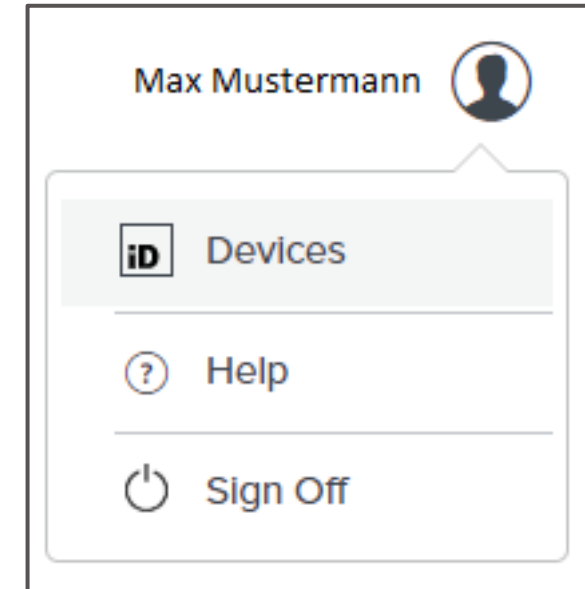
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Change of device, phone-number or channel

Following changes can be done at any time:

- Add channel (device)
- Remove channel (device)
- Change Phone-number (SMS, Voice)

<< here >>



<https://desktop.pingone.eu/cd-2079176003.infineon>

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FAQs



Which devices can be enrolled?

- › PingID Mobile App (recommended)
- › SMS
- › Voice call
- › Fido2/UDF devices
- › OATH-Token to be integrated in alternate authenticator apps (e.g. Microsoft/Google authenticator)



Why is one-time-password (OTP) via Mail not allowed?

- › E-Mail is reserved for password reset functionality



Whom can I contact in case of problems?

- › Please contact the [Infineon Support Center](#)

