Change Management process at Infineon

The change management process describes how to introduce and manage changes to products and product realization processes up to delivery to the customer. It guarantees compliance with ISO 9001/ IATF 16949, industry-specific standards and individual customer contracts.

The change management process consists of 3 phases

Change-specific and automated workflows orchestrate company-wide, cross-functional evaluation of the change (including the integrated risk assessment) and streamlines the information flow between Manufacturing and Business Divisions. Release by change review boards at management level upon thorough assessment by all stakeholders contribute to our quality objective: **Zero Defect regarding our commitments**

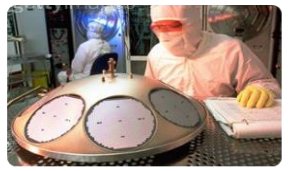
Planning Phase



Project Release

- What to achieve?
- How do we to achieve this?
- Which boundary conditions have to be considered?
- Which potential (project) risks might occur?

Verification



Full Production Release

- Proof of concept
- Production experiment or Pilot Production if required
- Qualification completed

Implementation



Project Closure

- Full production integration
- Final project review
- Lessons Learnt

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Change Management at Infineon: Change classification, change information & product discontinuation process

Change class	Description	Manufacturing site	Business Division	Info Note (no customer release)	PCN (customer release)
Class 1	Major Change: Customer information and release necessary	Yes	Yes	No	Yes
Class 2	Minor Change: Clarification on customer information between executing and affected organization / Business Division necessary	Yes	Yes	Yes/No	No
Class 3	Minor Change: Handling within local organization	Yes	No	No	No

The change management process complies with **ISO 9001 and IATF 16949** requirements.
JEDEC No.46 and **ZVEI** standards are used as a guideline for handling product and process changes and notifying customers.

Product Discontinuation (PD) Process is in compliance with Joint Electron Device Engineering Council (JEDEC) Standard J-STD-048. In order to ensure continuity of supply, Infineon proposes a replacement product if available. The status of discontinued products can be checked here.

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