

# Driving decarbonization and digitalization. Together.



## Senior Quality Service Center

### Job description

In your new role you will:

- Be responsible in responding, coordinating and resolving all customer requests in Customer Interface Software tool (CMT) routed to Quality Queue and email.
- Responsible for the completion of customer survey, questionnaire including audit checklist.
- Responsible for consolidation of all necessary info and data to complete CDCQ document for customer submission.
- Responsible in coordinating with subject matter expert for Qualification Package (QPAC) or self-generate QPAC based on Division strategy.
- Responsible in coordinating with subject matter experts to provide the qualification report/FIT report or retrieve from the web.
- Support PPAP request required by customer for new product or product/process change management.
- Maintain and regularly update process KPI related to QSC processes for management review.
- Any other task or project that may be assigned by HOD from time to time

### Profile

You are best equipped for this task if you have:

- Bachelor Degree in Electrical/Mechanical/Electronics engineering
- Preferably at least 3 years experience in Semiconductor manufacturing
- Knowledge or experience in common Quality concept such as control plan, FMEA, MSA and statistics
- Knowledge or experience in semiconductor qualification requirement and guidance standards (eg, AEC Q100 or JEDEC)
- Knowledge or experience in semiconductor change management process

### Why Us

**Driving decarbonization and digitalization. Together.**

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the

### At a glance

Location: **Penang (Malaysia)**  
Job ID: **HRC0766051**  
Start date: **Jun 01, 2024**  
Entry level: **3-5 years**  
Type: **Full time**  
Contract: **Permanent**

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Job ID: **HRC0766051**  
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automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

**We are on a journey to create the best Infineon for everyone.**

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

