

# Driving decarbonization and digitalization. Together.



## Specialist Logistics

### Job description

In your new role in Global Logistics INTEgrated Services (GLINTS), you will:

- Manage logistics service request tickets from Customer Logistics Management team.
- Work closely with other logistics function counterparts to fulfil service requests.
- Generate and analyse reports for tracking of logistics requests fulfilment KPIs.
- Support warehouse, shipping and quality operations whenever required.
- Ensure high level of customer satisfaction using quality customerservice skills.
- Maintain and update GLINTS knowledge management page and user guide.
- Engage requestors in conducting training and knowledge sharing.
- Support the Call Centre and Logistics process improvement project.

### Profile

You are best equipped for this task if you have:

- Bachelor's Degree in International Business, Logistics & Supply Chain Management, Business Administration or similar field.
- Fresh graduate is encouraged to apply.
- Intermediate knowledge in Microsoft Office tools.
- Knowledge of SAP hands-on experience is preferred.
- Experience with using a workflow management or service desk tool will be an advantage.
- Strong communication and problem-solving skill.
- Ability to work independently under minimum supervision and time pressure.
- Willing to work on normal and afternoon shift.

### Why Us

**Driving decarbonization and digitalization. Together.**

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications

### At a glance

Location: **Penang (Malaysia)**  
Job ID: **HRC0741231**  
Start date: **Sep 01, 2024**  
Entry level: **0-1 year**  
Type: **Full time**  
Contract: **Permanent**

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Job ID: **HRC0741231**  
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to customer-specific solutions together with the appropriate software.

**We are on a journey to create the best Infineon for everyone.**

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

