

Driving decarbonization and digitalization. Together.



Senior Specialist CLM

Job description

In your new role you will:

- Proactive collaboration and communication with customer is key in CLM's job.
- Operate within Order Management systems and act according CLM Touch Scenarios, manage CLM KPI.
- Coordinate different customer locations in regard to order management & logistics tasks.
- Proactive collaborate and communicate open-orders, delivery plans and lead times towards customer.
- Manage escalation situations in collaboration with internal partners by obtaining and verifying customer information.
- Analyze and understand customer's demand and order behavior and proactively avoid supply issues by making use of reports and tools.
- Proactive provide expected changes in customer demand and align action internally, continuously drive the improvement of demand supply gaps.
- Understand customer supply chain end-to-end and strive to reduce complexity by developing customer insights and market intelligence (e.g. Supply Chain channel, product know-how, market development).
- Review current operation processes and deployment of improvement measures (e.g. EDI, logistics programs, Supply Chain concepts).

Profile

You are best equipped for this task if you have:

- Degree in Logistics/Supply Chain Mgmt, Engineering, Commercial.
- 0-1 years' experience in manufacturing, preferable in planning. Enjoy working in a customer service environment.
- Ability to work with SAP SD, SAP MM, Microsoft Application.
- Pro-active and able to work under pressure.
- Good interpersonal skill in handling tough situations.
- Analytical skill is essential in maintaining an optimum inventory team player.
- Able to work independently.
- Fluent English in oral and writing.

Benefits

At a glance

Location: **Shenzhen, (China)**
Job ID: **HRC0704442**
Start date: **as soon as possible**
Entry level: **0-1 year**
Type: **Full time**
Contract: **Permanent**

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Job ID: **HRC0704442**
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Contact

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- **Shenzhen**, : Coaching, mentoring networking possibilities; Wide range of training offers & planning of career development; International assignments; Different career paths: Project Management, Technical Ladder, Management & Individual Contributor; Flexible working conditions; Medical coverage; On-site social counselling and works doctor, in Wuxi only.; Provision of health tips, health knowledge sharing, annual medical check; Employees in Shanghai are entitled to use a gym located close to the office for free; On-site canteen, in Wuxi only.; Private insurance offers in some sites.; Wage payment in case of sick leave; Corporate pension benefits in some sites.

Why Us

Driving decarbonization and digitalization. Together.

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications to customer-specific solutions together with the appropriate software.

We are on a journey to create the best Infineon for everyone.

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant´s experience and skills.

We look forward to receiving your resume, even if you do not entirely meet all the requirements of the job posting.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

[Click here](#) for more information about Diversity & Inclusion at Infineon.

