

# Driving decarbonization and digitalization. Together.



## Specialist Logistics

### Job description

In your new role in Global Logistics INTEgrated Services (GLINTS), you will:

- Manage logistics service request tickets from Customer Logistics Management team.
- Work closely with other logistics function counterparts to fulfil service requests.
- Generate and analyse reports for tracking of logistics requests fulfilment KPIs.
- Support warehouse, shipping and quality operations whenever required.
- Ensure high level of customer satisfaction using quality customerservice skills.
- Maintain and update GLINTS knowledge management page and user guide.
- Engage requestors in conducting training and knowledge sharing.
- Support the Call Centre and Logistics process improvement project.

### Profile

You are best equipped for this task if you have:

- Bachelor's Degree in International Business, Logistics & Supply Chain Management, Business Administration or similar field.
- Fresh graduate is encouraged to apply.
- Intermediate knowledge in Microsoft Office tools.
- Knowledge of SAP hands-on experience is preferred.
- Experience with using a workflow management or service desk tool will be an advantage.
- Strong communication and problem-solving skill.
- Ability to work independently under minimum supervision and time pressure.
- Willing to work on normal and afternoon shift.

### Why Us

**Driving decarbonization and digitalization. Together.**

Infineon designs, develops, manufactures, and markets a broad range of semiconductors and semiconductor-based solutions, focusing on key markets in the automotive, industrial, and consumer sectors. Its products range from standard components to special components for digital, analog, and mixed-signal applications

### At a glance

Location: **Penang (Malaysia)**  
Job ID: **HRC0740623**  
Start date: **Sep 01, 2024**  
Entry level: **0-1 year**  
Type: **Full time**  
Contract: **Permanent**

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Job ID: **HRC0740623**  
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to customer-specific solutions together with the appropriate software.

**We are on a journey to create the best Infineon for everyone.**

This means we embrace diversity and inclusion and welcome everyone for who they are. At Infineon, we offer a working environment characterized by trust, openness, respect and tolerance and are committed to give all applicants and employees equal opportunities. We base our recruiting decisions on the applicant 's experience and skills.

Please let your recruiter know if they need to pay special attention to something in order to enable your participation in the interview process.

